

Encore® HD Manual Powder Spray System

Customer Product Manual

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- English -

Issued 01/25

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Change Record

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Section 1

Safety

Introduction

Read and follow these safety instructions. Task- and equipment-specific warnings, cautions, and instructions are included in equipment documentation where appropriate.

Make sure all equipment documentation, including these instructions, is accessible to persons operating or servicing equipment.

Qualified Personnel

Equipment owners are responsible for making sure that Nordson equipment is installed, operated, and serviced by qualified personnel. Qualified personnel are those employees or contractors who are trained to safely perform their assigned tasks. They are familiar with all relevant safety rules and regulations and are physically capable of performing their assigned tasks.

Intended Use

Use of Nordson equipment in ways other than those described in the documentation supplied with the equipment may result in injury to persons or damage to property.

Some examples of unintended use of equipment include:

- using incompatible materials
- making unauthorized modifications
- removing or bypassing safety guards or interlocks
- using incompatible or damaged parts
- using unapproved auxiliary equipment
- operating equipment in excess of maximum ratings

Regulations and Approvals

Make sure all equipment is rated and approved for the environment in which it is used. Any approvals obtained for Nordson equipment will be voided if instructions for installation, operation, and service are not followed.

All phases of equipment installation must comply with all federal, state, and local codes.

Personal Safety

To prevent injury follow these instructions.

- Do not operate or service equipment unless you are qualified.
- Do not operate equipment unless safety guards, doors, or covers are intact and automatic interlocks are operating properly. Do not bypass or disarm any safety devices.
- Keep clear of moving equipment. Before adjusting or servicing any moving equipment, shut off the power supply and wait until the equipment comes to a complete stop. Lock out power and secure the equipment to prevent unexpected movement.
- Relieve (bleed off) hydraulic and pneumatic pressure before adjusting or servicing pressurized systems or components. Disconnect, lock out, and tag switches before servicing electrical equipment.
- Obtain and read Material Safety Data Sheets (SDS) for all materials used. Follow the manufacturer's instructions for safe handling and use of materials, and use recommended personal protection devices.
- To prevent injury, be aware of less-obvious dangers in the workplace that often cannot be completely eliminated, such as hot surfaces, sharp edges, energized electrical circuits, and moving parts that cannot be enclosed or otherwise guarded for practical reasons.

Fire Safety

To avoid a fire or explosion, follow these instructions.

- Ground all conductive equipment. Use only grounded air and fluid hoses. Check equipment and workpiece grounding devices regularly. Resistance to ground must not exceed one megohm.
- Shut down all equipment immediately if you notice static sparking or arcing. Do not restart the equipment until the cause has been identified and corrected.
- Do not smoke, weld, grind, or use open flames where flammable materials are being used or stored. Do not heat materials to temperatures above those recommended by the manufacturer. Make sure heat monitoring and limiting devices are working properly.
- Provide adequate ventilation to prevent dangerous concentrations of volatile particles or vapors. Refer to local codes or your material SDS for guidance.
- Do not disconnect live electrical circuits when working with flammable materials. Shut off power at a disconnect switch first to prevent sparking.
- Know where emergency stop buttons, shutoff valves, and fire extinguishers are located. If a fire starts in a spray booth, immediately shut off the spray system and exhaust fans.
- Shut off electrostatic power and ground the charging system before adjusting, cleaning, or repairing electrostatic equipment.
- Clean, maintain, test, and repair equipment according to the instructions in your equipment documentation.
- Use only replacement parts that are designed for use with original equipment. Contact your Nordson representative for parts information and advice.

Grounding



WARNING: Operating faulty electrostatic equipment is hazardous and can cause electrocution, fire, or explosion. Make resistance checks part of your periodic maintenance program. If you receive even a slight electrical shock or notice static sparking or arcing, shut down all electrical or electrostatic equipment immediately. Do not restart the equipment until the problem has been identified and corrected.

Grounding inside and around the booth openings must comply with NFPA requirements for Class II, Division 1 or 2 Hazardous Locations. Refer to NFPA 33, NFPA 70 (NEC articles 500, 502, and 516), and NFPA 77, latest conditions.

- All electrically conductive objects in the spray areas shall be electrically connected to ground with a resistance of not more than 1 megohm as measured with an instrument that applies at least 500 volts to the circuit being evaluated.
- Equipment to be grounded includes, but is not limited to, the floor of the spray area, operator platforms, hoppers, photoeye supports, and blow-off nozzles. Personnel working in the spray area must be grounded.
- There is a possible ignition potential from the charged human body. Personnel standing on a painted surface, such as an operator platform, or wearing non-conductive shoes, are not grounded. Personnel must wear shoes with conductive soles or use a ground strap to maintain a connection to ground when working with or around electrostatic equipment.
- Operators must maintain skin-to-handle contact between their hand and the gun handle to prevent shocks while operating manual electrostatic spray guns. If gloves must be worn, cut away the palm or fingers, wear electrically conductive gloves, or wear a grounding strap connected to the gun handle or other true earth ground.
- Shut off electrostatic power supplies and ground gun electrodes before making adjustments or cleaning powder spray guns.
- Connect all disconnected equipment, ground cables, and wires after servicing equipment.

Action in the Event of a Malfunction

If a system or any equipment in a system malfunctions, shut off the system immediately and perform the following steps:

- Disconnect and lock out system electrical power. Close hydraulic and pneumatic shutoff valves and relieve pressures.
- Identify the reason for the malfunction and correct it before restarting the system.

Disposal

Dispose of equipment and materials used in operation and servicing according to local codes.

Section 1

Overview

Introduction

See Figure 2-1. This manual covers all versions of the Encore® HD manual powder spray systems:

- Mobile Dolly System with Vibratory Box Feeder (VBF)
- Rail Mount and Wall Mount Systems

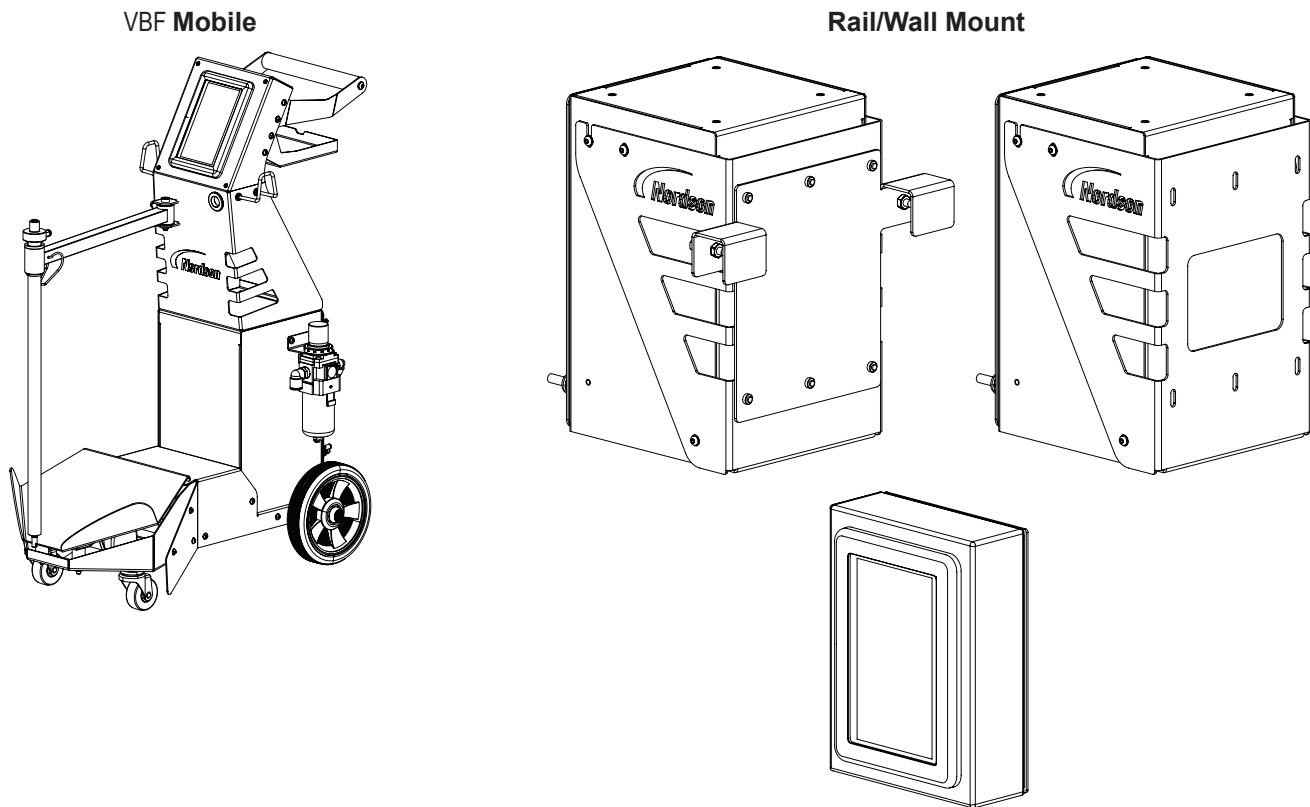


Figure 1-1 Encore HD Manual Powder Systems

System Documentation

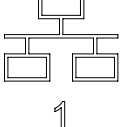
Refer to Table 2-1 for system documentation related to specific components in the system for installation, repair, maintenance, and parts.

NOTE: Information on the pump controller is covered in this manual.

Table 1-1 System Documentation

Component	Document	Document Part Number	Support Summary
System	Encore HD Manual Powder Spray System Manual	1626658	System overview, system controls, system troubleshooting, and all information related to pump controller.
	Encore HD Dolly Installation Guide	1626654	System installation guide for dolly.
	Encore HD Wall/Rail Installation Guide	1626656	System installation guide for wall/rail mount.
	Encore System Controller Help	TCP0711	System configuration, operation and troubleshooting.
Encore System Controller	Encore System Controller Hardware Manual	1626863	Repair, troubleshooting, and parts for system controller.
Encore HD Pump	Encore HD Pump Manual	1605708	Overview, repair, maintenance, troubleshooting, and parts for pump.
	Encore HD Pump Parts Poster	1605710	Spare parts for pump.
Encore HD Spray Gun	Encore HD Manual Spray Gun Manual	1604869	Overview, repair, maintenance, troubleshooting, and parts for spray gun.
	Encore HD Manual Spray Gun Parts Poster	1603161	Spare parts for spray gun.
Encore Hopper	NHR-X-XX Feed Hopper Instruction Sheet	1062942	Installation, operation, and parts for hopper.

Common Powder Symbols

Symbol	Description
	Atomizing Air (VT) Pattern Air (HD)
	Electrode Air Wash
	Flow Air (VT) Flow (HD)
	Fluidizing Air
	System Input Air
	Interconnect Cable Receptacle or Network 1 - Power-CAN 2 - LAN 3 - WAN
	Purge Air
	Spray Gun or Spray Gun Receptacle

Mobile Dolly System Components

See Figure 2-2.

Mobile Systems include:

- Encore system controller
- Encore HD manual spray gun and cable
- nLighten™ kit
- Encore HD powder feed pump
- Encore HD pump controller
- Encore HD pump pickup tube
- Vibratory table and motor – up to 50 lb (25.0 kg) box of powder
- Antistatic powder hose, 4- and 6-mm air tubing, spiral wrap, Velcro® straps

NOTE: The powder hose should always be oriented in a 3 ft (1 m) diameter, horizontal to the ground.

- Air filter/regulator

The components are mounted on a sturdy wheeled dolly.

Rail/Wall System Components

See Figure 2-2.

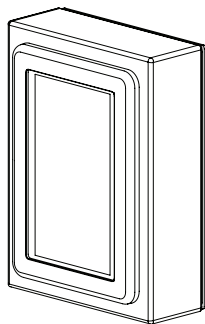
Rail/Wall Systems include:

- Encore system controller
- Encore HD manual spray gun and cable
- nLighten™ kit
- Encore HD powder feed pump
- Encore HD pump controller
- Rail/Wall mount brackets for rail/wall systems
- Grounding kit
- Antistatic powder hose, 4- and 6-mm air tubing, spiral wrap, Velcro straps

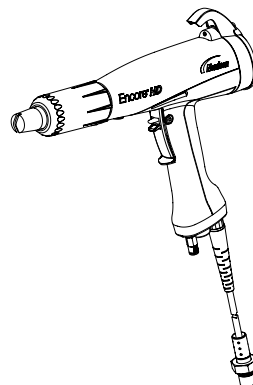
NOTE: The powder hose should always be oriented in a 3 ft (1 m) diameter, horizontal to the ground.

- Air filter/regulator

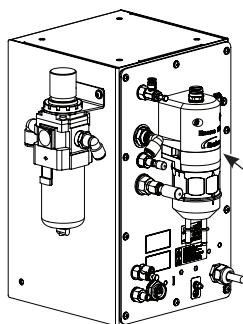
**Encore
System Controller**



**Encore HD
Powder Spray Gun**



Pump Controller



Encore HD Pump

Figure 1-2 Common System Components (Not all system configuration components shown)

Encore System Controller

The system controller provides easy operation through a touchscreen interface and onscreen Help.

Encore HD Powder Spray Gun

The manually operated spray gun can be adjusted using the interface on the back of the spray gun or through the system controller.

Pump Controller

The pump controller comes equipped with an Encore HD powder feed pump. The unit contains the pneumatic circuit, which controls all pump, gun purge, and vibratory box feed (VBF) functions.

The pump controller also contains the device controller PCA to supply voltage to the powder spray gun.

Encore HD Pump

The Encore HD powder feed pump transports precise amounts of powder from a feed source to a powder spray gun.

Pump Option: The Encore XD pump can be purchased separately for use with the system.

NOTE: The total powder output may vary depending on fluidized density and powder specific gravity.

Pump Manifold

See Figure 2-3. The pump manifold controls the air flow in and out of the pump.

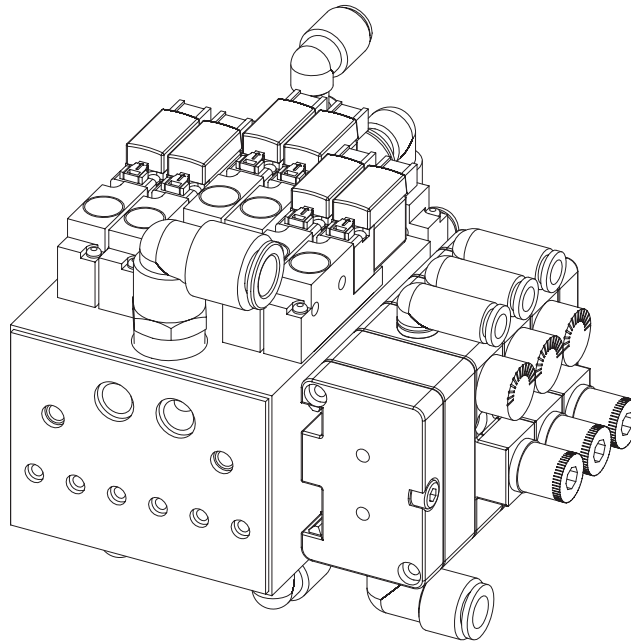


Figure 1-3 Pump Manifold

Specifications

Model	Input Rating	Output Rating
Encore HD Powder Spray Gun	+/- 19 Vac, 1 A	100 kV, 100 µA
Encore System Controller	24 Vdc, 0.33 A	NA
Encore HD Pump Controller	100–250 Vac, 50/60 Hz, 125 VA	24 Vdc, 2.5 A
Vibratory Motor 50 Hz	230 Vac, +/- 10%	NA
Vibratory Motor 60 Hz	115 Vac, +/- 10%	NA

Input Air:	6.0–6.9 bar (87–100 psi), <5µ particulates, dew point <10 °C (50 °F)
Max Relative Humidity:	95% non-condensing
Ambient Temperature Rating:	+15 to +40 °C (59–104 °F)
Hazardous Location Rating for Applicator:	Zone 21 or Class II, Division 1
Hazardous Location Ratingfor Controls:	Zone 22 or Class II, Division 2
Dust Ingress Protection:	IP6X
Vibrator Table Capacity:	23 kg (50 lb) box of powder

Encore HD Pump	
Maximum Output HD:	80 lb/hour (600 g/min.)
Air Consumption	
Conveying Air:	12.5–31 l/min (0.4–1.1 scfm)
Gun Pattern Air	6–57 l/min (0.2–2.0 scfm)
Total Consumption	85–170 l/min (3–6 scfm)
Operating Air Pressures	
Pinch Valves:	37 psi (2.6 bar) Do Not Adjust
Flow Control (to pattern air/pump assist):	85 psi (5.9 bar) Do Not Adjust
Vacuum Generator:	80 psi (5.5 bar) Do Not Adjust
Powder Tubing	
Size:	8 mm OD x 6 mm ID
Length:	Output: 6.2 m (20 ft) or 18.3 m (60 ft) Input 1–3 m (3.5–12 ft)

Mobile System with VBF

Height:	995 mm (39.2 in.)
Wheel Base:	494 mm (19.4 in.) L x 337 mm (13.3 in.) W
Weight:	42 kg (93 lb)

Pump Controller

Dimensions:	See Figure 2-4.
Weight:	17.2 kg (37.8 lb)

Pump Controller Dimensions

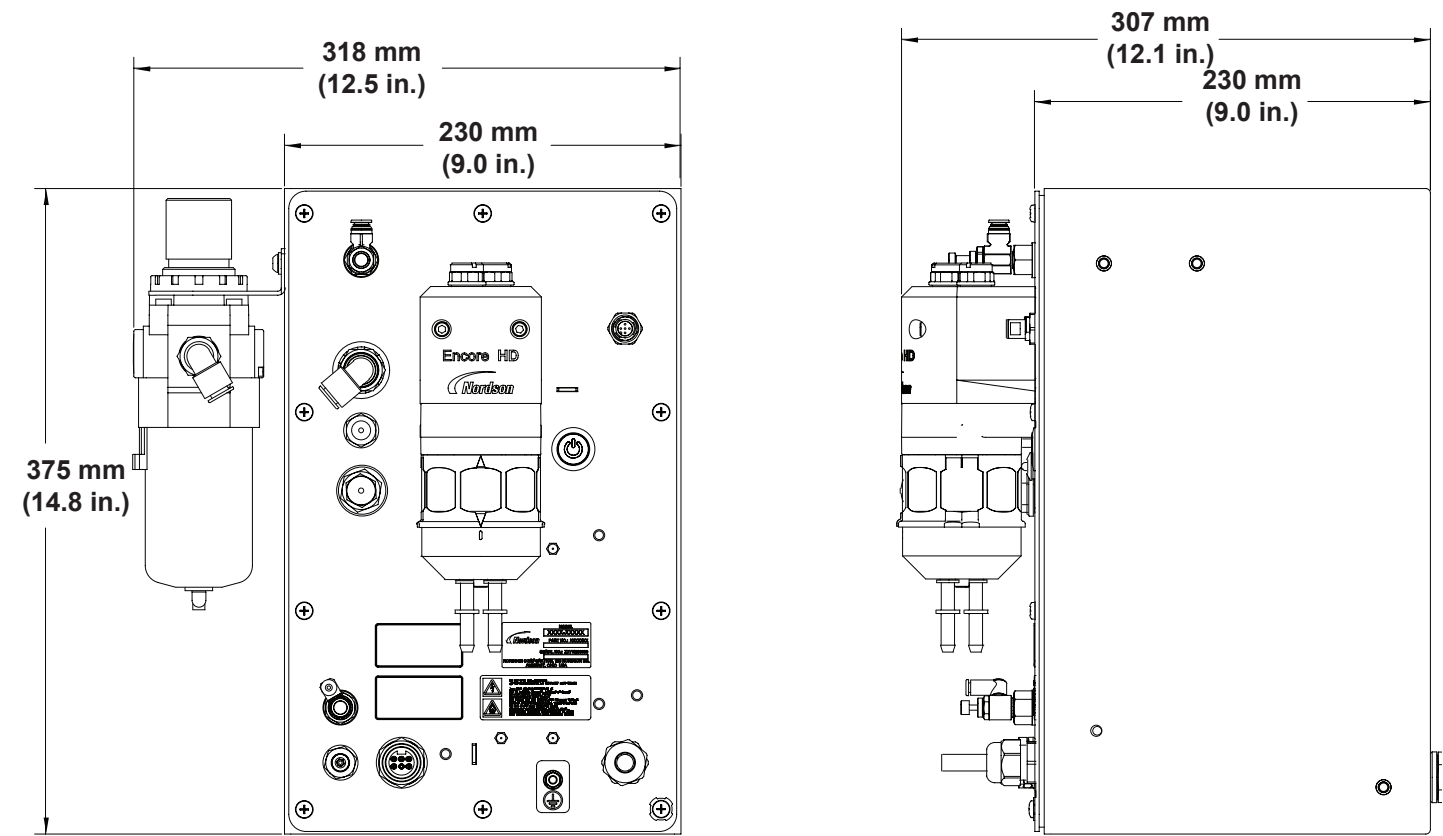
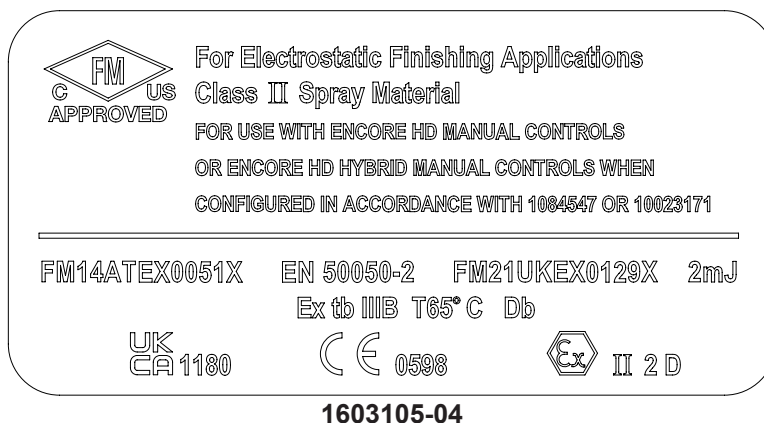


Figure 1-4 Encore HD Pump Controller

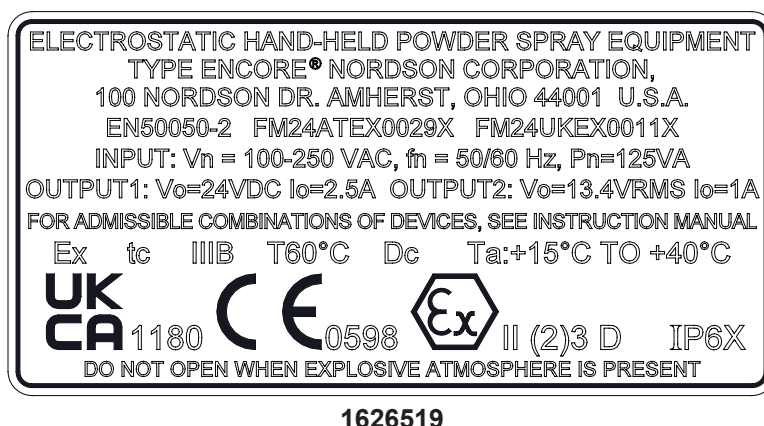
Powder Spray Gun Certification Label



System Controller Certification Label



Pump Controller Certification Label



Section 3

Installation



WARNING: Allow only qualified personnel to perform the following tasks. Follow the safety instructions in this document and all other related documentation.



WARNING: Use safety glasses when performing the following tasks.

Refer to the *Drawings* section and the *Installation Guide* included with system for installation. Additional wiring and grounding information is provided here in addition to instructions provided in the *Installation Guide*.

Refer to *System Documentation* in the *Overview* section for a list and links to documentation.

System Electrical Connections

Power Supply



CAUTION: If you have a mobile system with a vibratory box feeder, check the label on the motor for the correct voltage. Connecting a system with a 115 Vac vibrator motor to 220 Vac could damage the vibrator motor.

The spray gun controller is rated for 100–240 Vac at 50/60 Hz, single phase, and is marked as such, but the power supplied to the system must match the vibrator motor rating.

Refer to Table 3-1. Wire the system power cord to a customer-supplied three-prong plug. Connect the plug to a receptacle that supplies the correct voltage.

Table 3-1 Power Cord Wiring

Wire Color	Function
Blue	N (neutral)
Brown	L (hot)
Green/Yellow	GND (ground)

System Ground

See Figure 3-1.

VBF Mobile Systems: Connect the ground cable attached to the pump controller ground stud to a true earth ground.

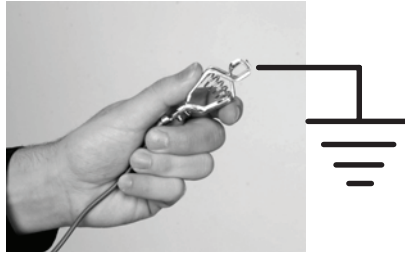


Figure 3-1 System Ground Connection

Wall/Rail Mount Systems:

1. Locate the ESD grounding block kit. Follow the kit instructions to install the grounding block to the grounded spray booth base.
2. Connect the flat braided ground wire from the system controller ground stud to the grounding block.
3. Connect the flat braided ground cable from the pump controller ground stud to the grounding block.

Section 4

Operation

**WARNING:**

- Allow only qualified personnel to perform the following tasks. Follow the safety instructions in this document and all other related documentation.
- This equipment can be dangerous unless it is used accordance with the rules laid down in this manual.
- The mobile system needs to be kept on level service to avoid tipping or rolling.
- Keep tubing and hoses bundled or organized to avoid tripping hazard.

**WARNING:**

- All electrically conductive equipment in the spray area must be grounded. Ungrounded or poorly grounded equipment can store an electrostatic charge which can give personnel a severe shock or arc and cause a fire or explosion.
- Caution should be taken when cleaning external painted and non-metallic surfaces of the controller, interface, powder spray gun, and all accessories. There is a potential for static electricity build up on these components. Follow the manufacturer's instructions to avoid possible electrostatic charging hazards. Guidance on protection against the risk of ignition due to electrostatic discharge can be found in PD CLC/TR 60079-32-1 and IEC TS 60079-32-1.



WARNING: Use safety glasses when performing the following tasks.

Most of the system operation is performed through the system controller. Additional operation information can be found in the applicable component manuals.

Refer to *System Documentation* in the *Overview* section for a list and links to documentation.

Specific Conditions of Use

1. The Encore VT and HD Manual and Mobile Powder Systems shall be used only with the separately and suitably certified Encore LT Powder Electrostatic Manual Applicators, and Encore HD Powder Electrostatic Manual Applicators in accordance with the manufacturer's instructions.
2. Follow the manufacturer's instructions to avoid possible electrostatic charging hazards.

VBF Powder Box Installation

See Figure 4-1.

NOTE: The vibrator table can hold a maximum 23 kg (50 lb) box of powder.



WARNING: The fluidizing tubing supplied with this system is conductive and also supplies the grounding path. Use only the tubing supplied with this system. Use of non-conductive tubing and fittings could lead to a shock hazard, fire, or serious injury.

1. Lift the pickup tube up and swing the tube catch down and under the pickup tube end to hold it in place on the arm.
2. Place a box of powder on the vibrator table.
3. Fold back the box flaps and open the plastic bag containing the powder coating. Fold the bag over the box flaps to keep the flaps out of the way.

NOTE: Do not force the end of the pickup tube into the powder. Vibration and gravity will cause the pickup tube to sink into the powder.

4. Swing the pickup tube catch out from under the pickup tube and slide the tube down into the powder.
5. To prevent accidental powder spills, wrap the plastic bag around the pickup tube and loosely secure the bag with a tie wrap.

NOTE: See *Fluidizing Air Operation* for recommended pressure at startup.

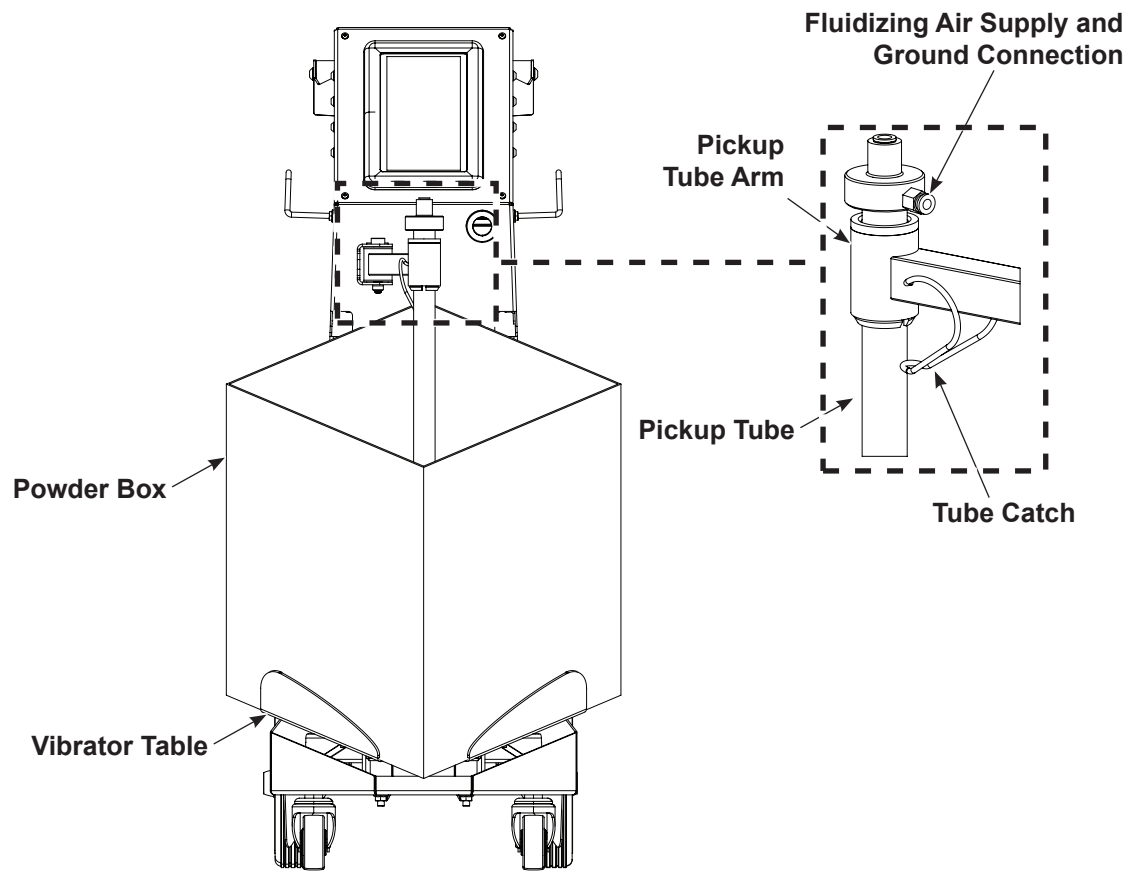


Figure 4-1 Powder Box Installation

Fluidizing Air Operation

Vibratory Box Feeder

See Figure 4-2.

If the controller is configured for a vibratory box feeder, then the fluidizing air  is turned ON and OFF when the spray gun is triggered ON and OFF.

Use the fluidizing air  needle valve to adjust the fluidizing air pressure as low as possible: 0.07–0.14 bar (1–2 psi).

NOTE: Over or under fluidization is a common cause of inconsistent delivery.

The pressure should fluidize the powder just around the pickup tube. The powder should not boil violently or fountain out of the box. Over fluidization can cause loss of powder flow.

When the spray gun is triggered OFF, the vibrator motor remains ON for a configurable delay time. This delay prevents rapid ON/OFF motor cycling every time you trigger the gun OFF and ON and prolongs the life of the motor. The default delay time is 30 seconds.

The vibrator motor can also be set to continuous operation. If set this way, press and release the spray gun trigger to start the motor. To turn OFF the motor, turn OFF the system power .

To configure the system for a vibratory box feeder, change the VBF delay time, or set the vibrator motor to continuous operation, refer to the system controller onscreen *Help*.

Powder Feed Hopper

See Figure 4-2.

If the system controller is configured for an optional powder feed hopper, then turning ON the power turns ON fluidizing air  to the hopper.

Use the fluidizing air  needle valve to adjust the fluidizing air pressure so the pressure is just enough so the powder in the hopper “boils” gently. The fluidizing air causes the powder to increase in volume.

NOTE: Over or under fluidization is a common cause of inconsistent delivery.

Fluidize the powder for 5–10 minutes to make sure it is evenly fluidized and no clumps are left before spraying.

Electrode Air Wash Operation

See Figure 4-2. Electrode air wash air continually washes the spray gun electrode to prevent powder from collecting on it. Electrode air wash air turns ON and OFF automatically when the spray gun is triggered ON and OFF.

For the most common applications, the air flow needle valve on the pump controller should be set to 1.5 turns CCW from fully closed position, but can be adjusted if needed.

NOTE: Excessive electrode air wash will create a void in the center of the spray pattern.

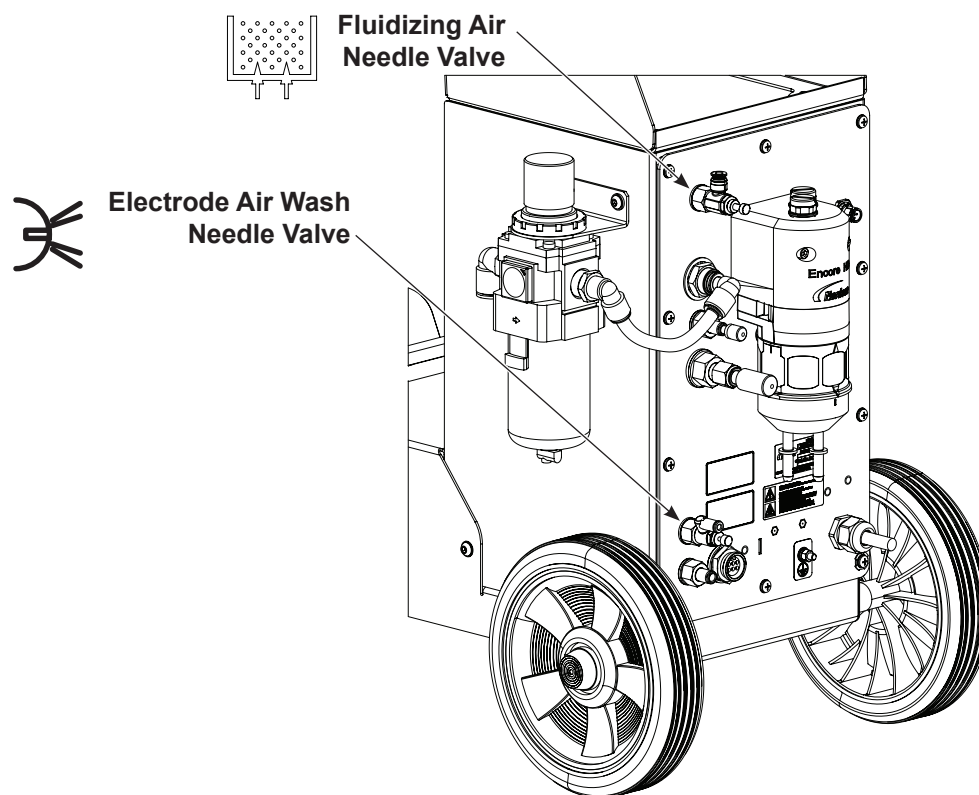


Figure 4-2 Electrode Air Wash and Fluidizing Air Valve Location

Daily Operation



WARNING: All conductive equipment in the spray area must be connected to a true earth ground. Failure to observe this warning may result in a severe shock.

NOTE: The system controller is shipped with a default configuration that will allow the user to start spraying powder as soon as the user finishes setting up the system. Refer to the system controller onscreen *Help* for a list of the defaults and instructions on how to change them.

Initial Startup

With the fluidizing air  and flow  are set to zero, and no parts are in front of the gun, trigger the gun and record the μA  output. Monitor the μA output daily under the same conditions. A significant increase in μA output indicates a probable short in the gun resistor. A significant decrease indicates a resistor or voltage multiplier requiring service.

System Startup

1. Turn ON the spray booth exhaust fan.
2. Turn ON the system air supply.
3. Install a box of powder on the cart. Refer to *VBF Powder Box Installation* in this section for instructions.
4. See Figure 4-3. Make sure the spray gun is not triggered, then turn ON system controller power . The system controller touchscreen and gun interface should light.

Vibratory Box Feeders:

- a. See Figure 4-2. Adjust the fluidizing air  so that the powder around the pickup tube is being fluidized without blowing powder out of the box. Triggering the spray gun turns ON the vibrator motor. Depending on the vibrator motor function setting, the motor will:
 - turn OFF after a delay when the trigger is released, or
 - continue to operate until the system power  is turned OFF.

Refer to the system controller onscreen *Help* for information on changing the motor function setting.

System Startup continued...

Optional Feed Hoppers: Turning ON the controller power  turns ON the fluidizing air .

- a. See Figure 4-2. Use the fluidizing air  needle valve to adjust the fluidizing air pressure so the pressure is just enough so the powder in the hopper “boils” gently. The fluidizing air causes the powder to increase in volume.
 - b. Fluidize the powder for 5–10 minutes to make sure it is evenly fluidized and no clumps are left before spraying.
5. Select the desired recipe and start production. Refer to system controller onscreen *Help* for recipe programming instructions.
 6. Point the spray gun into the booth and press the spray trigger to start spraying powder.

The system controller displays the setpoints on the *Home* screen. When the gun is spraying, the actual output appears underneath the setpoints.

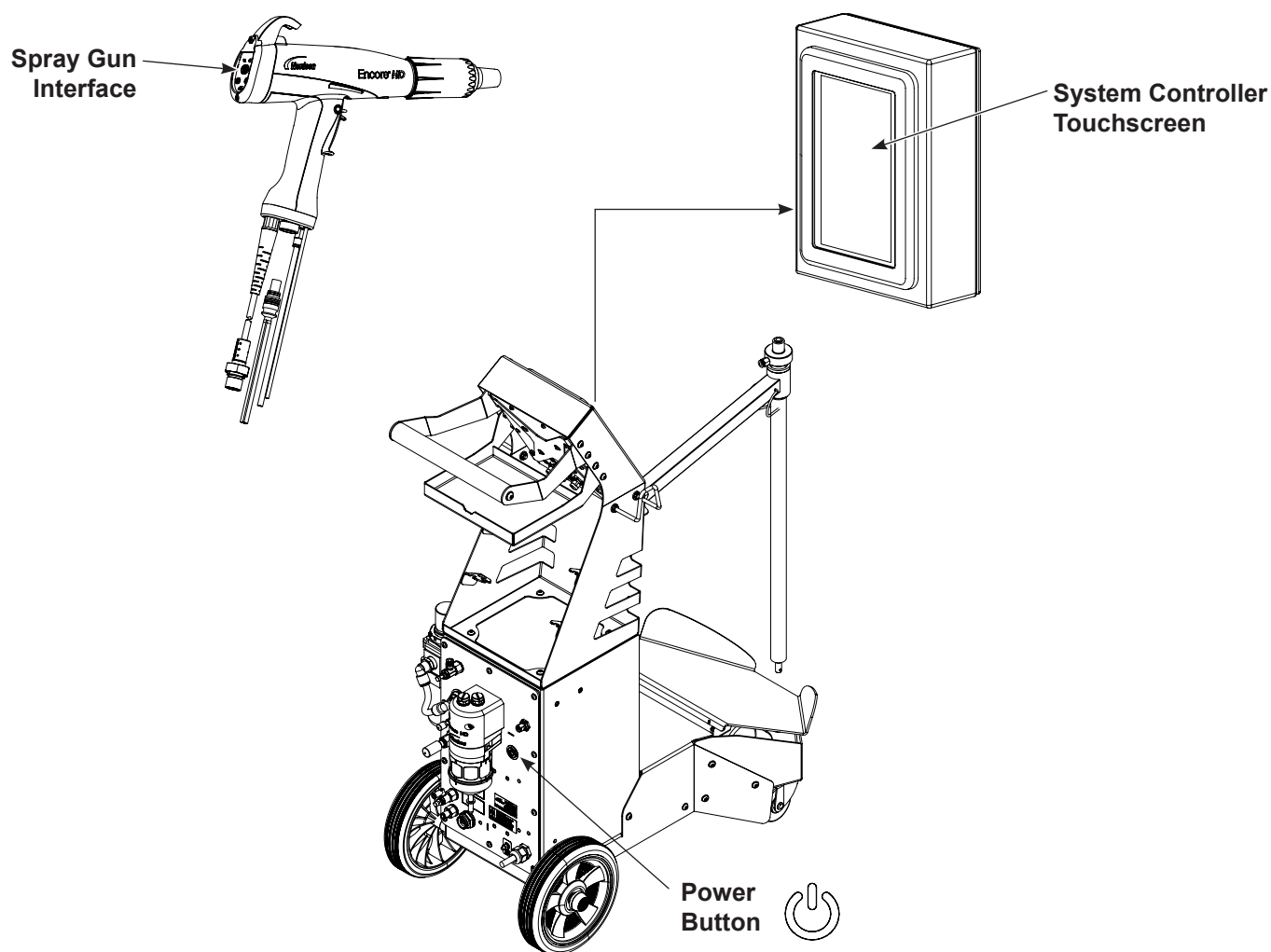


Figure 4-3 System Controls

Shutdown

1. Purge the spray gun by pressing the **Purge** button on the back of the spray gun until no more powder is blown from the gun.
2. Turn OFF the system air supply and relieve the system air pressure.
3. Press the **Power** button  on the pump controller to turn OFF the system.
4. Perform the appropriate maintenance steps listed in *Maintenance Procedures*.

Section 5

Maintenance

**WARNING:**

- Allow only qualified personnel to perform the following tasks. Follow the safety instructions in this document and all other related documentation.
- Before performing the following tasks, turn OFF the system controller and disconnect system power. Relieve system air pressure and disconnect the system from its input air supply. Failure to observe this warning may result in personal injury.



WARNING: Use safety glasses when performing the following tasks.

Refer to *System Documentation* in the *Overview* section for a list and links to documentation.

Recommended Cleaning Procedure for Powder Contact Parts

Nordson Corporation recommends using an ultrasonic cleaning machine and Oakite® BetaSolv emulsion cleaner to clean spray gun nozzles and powder path parts.



CAUTION: Do not immerse the electrode assembly in solvent. It cannot be disassembled; cleaning solution and rinse water will remain inside the assembly.

1. Fill an ultrasonic cleaner with BetaSolv or an equivalent emulsion cleaning solution at room temperature. Do not heat the cleaning solution.
2. Remove the parts to be cleaned from the gun. Remove the O-rings. Blow off the parts with low-pressure compressed air.



CAUTION: Do not allow the O-rings to come in contact with the cleaning solution.

3. Place the parts in the ultrasonic cleaner and run the cleaner until all parts are clean and free of impact fusion.
4. Rinse all parts in clean water and dry before re-assembling the spray gun. Inspect the O-rings and replace any that are damaged.



CAUTION: Do not use sharp or hard tools that will scratch or gouge the smooth surfaces of powder contact parts. Scratches will cause impact fusion.

Maintenance Procedures

Component	Procedure
Spray Gun (Daily)	1. Point the spray gun into the booth. Remove the suction line from the box feeder or hopper and point them in the booth, as well. Push the purge button on the back of the spray gun and purge the powder delivery system. 2. Remove the nozzle and electrode assembly and clean them with low pressure compressed air and clean cloths. Check them for wear, and replace them if necessary. 3. Blow off the gun and wipe it down with a clean cloth.
Pump (Daily)	1. Visually inspect pinch valves through the clear housing. 2. Replace any worn or damaged parts if the powder is present in the housing.
System Controller and Pump Controller (Daily)	Blow off the pump controller and system controller with a blow gun. Wipe powder off the system controller with a clean cloth.
System Air Filter (Periodically)	Check the system air filter/regulator. Drain the filter and change the filter element as needed.
System Grounds	Daily: Make sure the system is securely connected to a true earth ground before spraying powder. Periodically: Check all system ground connections.

Section 6

Troubleshooting

**WARNING:**

- Allow only qualified personnel to perform the following tasks. Follow the safety instructions in this document and all other related documentation.
- Before making repairs to the system controller or spray gun, shut OFF system power and disconnect the power cord. Shut OFF the compressed air supply to the system and relieve the system pressure. Failure to observe this warning could result in personal injury.



WARNING: Use safety glasses when performing the following tasks.

Refer to the *Drawings* section for wiring and connection information.

These troubleshooting procedures cover only the most common problems. If you cannot solve a problem with the information given here, contact Nordson technical support at (800) 433-9319 or your local Nordson representative for help.

Refer to *System Documentation* in the *Overview* section for a list and links to documentation.

System Controller Alarms and Activity Log

See Figure 6-1.

Refer to the *Alarms and Activity Log*  on the system controller operator interface for alarms and faults.

Use the onscreen Help  for additional information regarding individual *Alarm and Activity* codes.

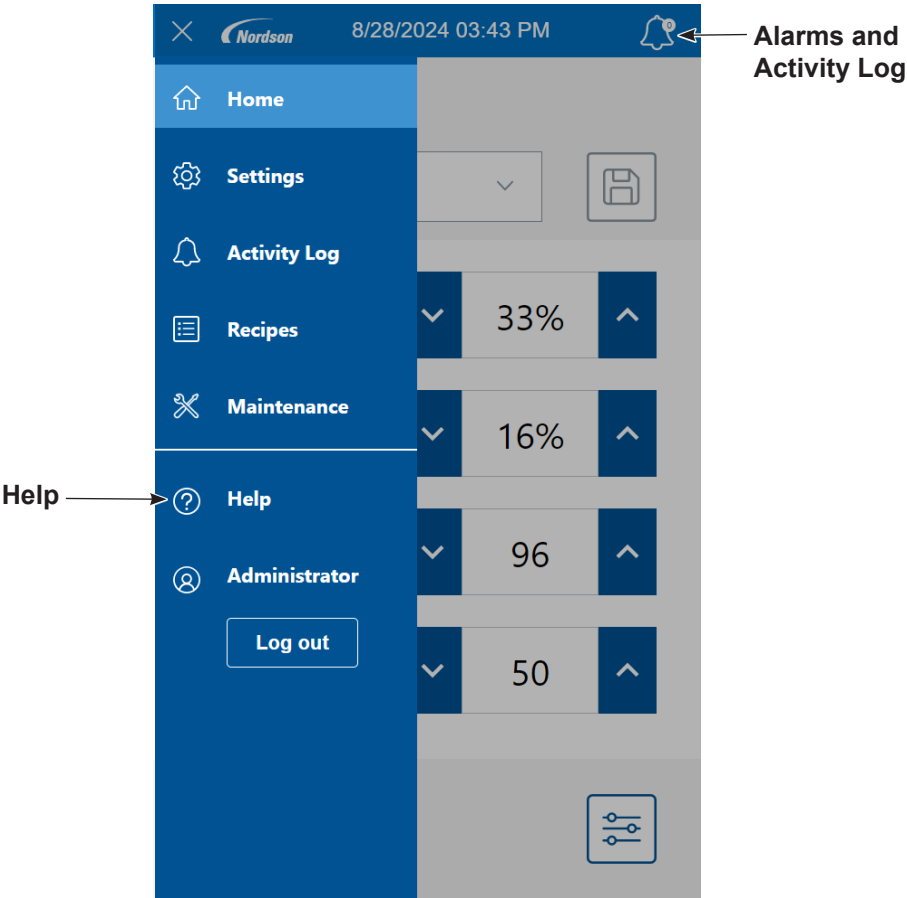


Figure 6-1 Help and Activity Log

Help Code Troubleshooting Chart

Code	Message	Correction
0x1010u	Powder Airflow Low	Check if input pressure is greater than 90 psi (6.2 bar). Check for blocked powder delivery line to spray gun. Check for blocked powder tubes inside pump. Check if internal regulator is set to 85 psi (5.9 bar) with gun triggered ON. Check for blockage in proportional valve. Check for oil/water contamination. Check for water and/or oil contamination in the transducer filters by removing the board from the flow manifold. Replace filters with filter service kit.
0x1011u	Powder Airflow High	Check if input pressure is less than 110 psi (7.6 bar). Check if internal regulator is set to 85 psi (5.9 bar) with the spray gun triggered ON. Check for contamination in the proportional valve. Check for oil/water contamination. With gun triggered OFF, check that no air is leaking from the pump. If air is leaking, remove the proportional valve and clean it. If air is not leaking, plug the 8 mm powder delivery port and perform the <i>Re-Zero Procedure</i> in this section. Check for water and/or oil contamination in the transducer filters by removing the board from the flow manifold. Replace filters with filter service kit.
0x1012u	Pattern Airflow Low	Check if input pressure is greater than 90 psi (6.2 bar). Check for blocked airline to spray gun. Check if internal regulator is set to 85 psi (5.9 bar) with gun triggered ON. Check for blockage in proportional valve. Check for oil/water contamination. Check for water and/or oil contamination in the transducer filters by removing the board from the flow manifold. Replace filters with filter service kit.
Continued...		

Code	Message	Correction
0x1013u	Pattern Airflow High	Check if input pressure is less than 110 psi (7.6 bar). Check if the internal regulator is set to 85 psi (5.9 bar) with the spray gun triggered ON. Check for contamination in the proportional valve. Check for oil/water contamination. Trigger the spray gun OFF and reset the fault. If the fault returns without triggering the spray gun ON, remove the 6 mm blue tubing for pattern air and check for air leaks. Make sure the gun is triggered OFF. Check that no air is leaking from the port of the pump controller. If air is leaking, remove the proportional valve and clean it. If air is not leaking, plug the 6 mm pattern port and perform the <i>Re-Zero Procedure</i> in this section. Check for water and/or oil contamination in the transducer filters by removing the board from the flow manifold. Replace filters with filter service kit.
0x2010u	Over Current	Check for a short in the gun cable. Check for a bad multiplier using a kV meter and a Mega-Ohm meter. Replace cable if bad. Replace multiplier if bad.
0x2011u	Over Current Foldback	This fault can occur if the gun tip touches a grounded part while spraying. This fault turns the electrostatic output OFF. Release the trigger to reset the fault and resume spraying. Resolve the fault on the system controller <i>Activity Log</i> screen. Trigger gun ON again. If the fault reoccurs, disconnect the spray gun high voltage power supply from the gun cable inside the gun (J2) and trigger the gun ON. Refer to the <i>Power Supply Replacement</i> procedure in the spray gun manual. If the 0x2011u code does not reappear but changes to 0x3010u Gun Open, then check the high voltage power supply for issues. If the help code 0x2011u reappears with the high voltage power supply disconnected, check the gun cable continuity and replace it if shorted. Perform the <i>Gun Cable Continuity Tests</i> as described in your spray gun manual.
Continued...		

Code	Message	Correction
0x2012u	UA Feedback High	Make sure kV is set to maximum 100 kV, trigger the gun ON and check the μ A display on the system controller screen.. If the μ A display always reads $>75 \mu$ A, even when the gun is more than 3 ft from a grounded surface, check the gun cable or the gun high voltage power supply.
0x3010u	Gun Open	Trigger the gun and check the display on the system controller. If the μ A feedback is 0, check for a loose gun cable connection at the gun receptacle. Check for a loose connection to the high voltage power supply inside the gun. Perform the <i>Gun Cable Continuity Tests</i> as described in the spray gun manual. If the cable and the connections are okay, check the spray gun high voltage power supply.
0x3012u	Output Stuck High	Make sure kV is set to 0 and the gun is triggered OFF. The μ A display should read 0. If the μ A display is greater than 0, replace the device controller. Make sure the trigger icon on the interface is not lit.
0x5001u	Device DCB EEPROM Fail	Resolve the fault and cycle power if the fault returns. Replace the device controller.
0x5002u	Device Flow EEPROM Fail	Check for loose ribbon cable from the pump manifold and the device controller. If problem, persist replace manifold assembly.
0x5003u	Device Invalid Node ID	The device controller address should always be 1. If system malfunctions call Nordson Service for assistance.
0x501Au	Valve 5 Delivery Pinch	Check J11-5 for loose harness connection on the iFlow [®] module. Check valve 5 for loose connection on the pump manifold. Refer to <i>Manifold Troubleshooting</i> in this section for more information.
0x501Bu	Valve 6 Suction Pinch	Check J11-6 for loose harness connection on the iFlow module. Check valve 6 for loose connection on the pump manifold. Refer to <i>Manifold Troubleshooting</i> in this section for more information.
0x501Cu	Valve 7 Vacuum	Check J11-7 for loose harness connection on the iFlow module. Check valve 7 for loose connection on the pump manifold. Refer to <i>Manifold Troubleshooting</i> in this section for more information.
0x501Du	Valve 8 Hi Lo	Check J12-2 for loose harness connection on the iFlow module. Check valve 8 for loose connection on the pump manifold. Refer to <i>Manifold Troubleshooting</i> in this section for more information.
Continued...		

Code	Message	Correction
0x501Eu	Valve 9 Purge	Check J12-3 for loose harness connection on the iFlow module. Check Valve 8 for loose connection on the pump manifold. Refer to <i>Manifold Troubleshooting</i> in this section for more information.
0x5010u	Valve Powder Flow	Check the wiring harness connection (J7) to the proportional valve solenoid on the iFlow module. Check the solenoid operation. Replace the valve if the solenoid is not working.
0x5011u	Valve Pattern Air	Check the wiring harness connection (J8) to the proportional valve solenoid on the iFlow module. Check the solenoid operation. Replace the valve if the solenoid is not working.
0x5013u	Electrode Air Wash	Check J4 wiring on the pump manifold.
0x5014u	Valve Fluidizing Air	Check J5 wiring on the pump manifold.
0x5015u	Valve Purge Air	Check J10 wiring on the pump manifold.
0x5016u	Valve 1 Suction Pinch	Check J11-1 for loose harness connection on the iFlow module. Check valve 1 for loose connection on the pump manifold. Refer to <i>Manifold Troubleshooting</i> in this section for more information.
0x5017u	Valve 2 Delivery Pinch	Check J11-2 for loose harness connection on the iFlow module. Check valve 2 for loose connection on the pump manifold. Refer to <i>Manifold Troubleshooting</i> in this section for more information.
0x5018u	Valve 3 Fluid Tube 1	Check J11-3 for loose harness connection on the iFlow module. Check valve 3 for loose connection on the pump manifold. Refer to <i>Manifold Troubleshooting</i> in this section for more information.
0x5019u	Valve 4 Fluid Tube 2	Check J11-4 for loose harness connection on the iFlow module. Check valve 4 for loose connection on the pump manifold. Refer to <i>Manifold Troubleshooting</i> in this section for more information.
0x6000u	Device Hw Sw Mismatch	Call Nordson Service for assistance.
0x6100u	Watchdog Alarm	System controller is resetting. Check for proper chassis grounding. Check for powder tribo charging.
Continued...		

Code	Message	Correction
0x6101u	Calibration Invalid	Pump calibration values for A or C are out of range. Call Nordson Service for assistance.
0x6200u	Device Validation	Call Nordson Service for assistance.
0x8000u	Trigger On During Powerup	This code appears if the gun was triggered ON when the system was turned ON. Turn OFF the system, wait for several seconds, then turn the system back ON, making sure the spray gun is not triggered ON. If the fault reoccurs, check for a bad trigger switch.
0x8100u	No CAN Communication	Check for loose device controller board. Reseat if necessary. Check for loose CAN connection on mini-backplane J1. Check for poor connection on M12 Device Net Cable on the pump controller. Check for poor connection on M12 system controller cable. If CAN connections are secure, but the fault persists, replace the cable. Route the network cable away from sources of electrostatics (hopper, gun cables, powder hose). Verify proper grounding.
0x9000u	LIN bus Error	Perform <i>Gun Cable Continuity Tests</i> in the spray gun manual to check J3 connection. If an open or short is found, replace the cable. If the gun cable is okay, replace the gun display module.
0x9001u	Supply Undervoltage	Check the DC power supply located in the pump controller. Measure power on SK2. If the voltage is less than 22 Vdc replace the power supply in the pump controller.

General Troubleshooting Chart

Problem	Possible Cause	Corrective Action
1. Operator interface, No power	Blown fuse	Check for blown fuses on relay board (F1 and F2).
	Bad power supply	Check for +24 Vdc on power supply (SK2).
	Bad connection	Check for bad connection on the mini-backplane (J1).
	System controller connections or components	Refer to the <i>Encore System Controller Hardware</i> manual for troubleshooting the system controller.
2. No CAN network traffic	Bad connection DC/mini-backplane	Check that the device controller is fully seated into the mini-backplane.
	Bad connection, CAN HAT	Check the CAN HAT connection on the mini-backplane harness (J1).
	System controller connections or components	Refer to the <i>Encore System Controller Hardware</i> manual for troubleshooting the system controller.
3. Uneven pattern	Blockage in spray gun	1. Purge the spray gun. Remove the nozzle and electrode assembly and clean them. 2. Disconnect the powder feed hose from the spray gun and blow out the gun with an air gun. 3. Disassemble the spray gun. Remove the inlet and outlet tubes and elbow and clean them. Replace components as necessary.
	Nozzle, deflector, or electrode assembly worn, affecting pattern	Remove, clean, and inspect the nozzle, deflector, and electrode assembly. Replace worn parts as necessary. If excessive wear or impact fusion is a problem, reduce the flow rate and pattern air flow.
	Damp powder	Check the powder supply, air filters, and dryer. Replace the powder supply if contaminated.
	Low pattern air pressure	Increase the pattern air.
	Improper fluidization of powder in hopper	Increase the fluidizing air pressure. If the problem persists, remove the powder from the hopper. Clean or replace the fluidizing plate if contaminated.
	iFlow module out of calibration	Perform the <i>Re-Zero Procedure</i> in this section.
4. Voids in powder pattern	Worn nozzle or deflector	Remove and inspect the nozzle or deflector. Replace worn parts.
	Plugged electrode assembly or powder path	Remove the electrode assembly and clean it. Remove powder path if necessary and clean it.
	Electrode air wash flow too high	Adjust the needle valve at the power unit to decrease the electrode air wash flow.
Continued...		

Problem	Possible Cause	Corrective Action
5. Low powder flow or powder flow surging	Assist air too high/low	Adjust assist air as needed.
	Fluidizing too high/low	Refer to vacuum measurement troubleshooting in the pump controller manual.
	Air tubing kinked or plugged	Check pattern air tubing for kinks.
	Fluidizing air too high	If fluidizing air is set too high the ratio of powder to air will be too low.
	Fluidizing air too low	If fluidizing air is set too low the pump will not operate at peak efficiency.
	Powder hose plugged	Perform color change.
	Powder hose kinked	Checked for a kinked powder hose.
	Gun powder path plugged	Check powder inlet tube, elbow, and electrode support for impact fusion or debris. Clean as necessary with compressed air.
	Pick-up tube blocked	Check for debris or bag (VBF units) blocking pickup tube.
	Vibratory box feeder disabled (VBF units only)	On the system controller, set the <i>Powder Supply Type</i> to <i>Vibratory Box</i> . Refer to the system controller onscreen <i>Help</i> .
	Low supply air pressure	Input air must be greater than 5.86 bar (85 psi).
	Air pressure regulator set too low	Adjust the input regulator so that the pressure is greater than 5.86 bar (85 psi).
	Supply air filter plugged or filter bowl full – water contamination of flow controller	Remove bowl and drain water/dirt. Replace filter element if necessary. Clean system, replace components if necessary.
	Flow valve plugged	Refer to <i>Proportional Valve Cleaning</i> in the <i>Repair</i> section.
6. Loss of wrap, poor transfer efficiency	NOTE: Before checking possible causes, check the Fault code on the system controller and perform the corrective actions recommended in this section.	
	Low electrostatic voltage	Increase the electrostatic voltage.
	Poor electrode connection	Remove the nozzle and electrode assembly. Clean the electrode and check for carbon tracking or damage. Check the electrode resistance. If the electrode assembly is good, remove the gun power supply and check its resistance. Refer to your spray gun product manual for instructions.
	Poorly grounded parts	Check the conveyor chain, rollers, and part hangers for powder buildup. The resistance between the parts and ground must be 1 megohm or less. For best results, 500 ohms or less is recommended.

Continued...

Problem	Possible Cause	Corrective Action
7. No kV output from the spray gun (display shows 0 kV when gun triggered), but powder is spraying	NOTE: Before checking possible causes, check the Fault code on the system controller and perform the corrective actions recommended in this section.	
	Damaged gun cable	Perform the <i>Gun Cable Continuity Checks</i> as described in the spray gun manual. If an open or short is found, replace the cable.
	Spray gun power supply shorted	Perform the <i>Power Supply Resistance Test</i> as described in the spray gun manual.
8. Powder build up on the electrode tip	Insufficient electrode air wash flow	Adjust the electrode air wash needle valve on the pump controller to increase the electrode air wash flow.
9. No kV output from the spray gun (display shows voltage or μA output), but powder is spraying	NOTE: Before checking possible causes, check the Fault code on the system controller and perform the corrective actions recommended in this section.	
	Spray gun power supply open	Perform the <i>Power Supply Resistance Test</i> as described in the spray gun manual.
	Damaged gun cable	Perform the <i>Gun Cable Continuity Test</i> as described in your spray gun manual. If an open or short is found, replace the cable.
10. No kV output and no powder output	Malfunctioning trigger switch, display module, or cable	Check the Gun Triggered ON icon at the top center of the controller interface. If the icon is not lit, check for a 0x9000u Fault code. Check the trigger switch connections to the display module, replace the switch if necessary. Perform the <i>Gun Cable Continuity Test</i> as described in your spray gun manual.
11. No purge air when Purge button is pressed	Malfunctioning spray gun display module, gun cable, or iFlow module purge solenoid valve; no air pressure, or kinked air tubing	If display module on the spray gun does not show PU when Purge button is pressed, then module membrane switch is defective. Replace display module. If display module shows PU: Check the purge air tubing and solenoid valve on the iFlow manifold. Perform the <i>Gun Cable Continuity Test</i> as described in the spray gun manual.
12. Gun display module shows CF	Loose gun display connection	Refer to the system controller hardware manual. Check connector J3 (cable/display module) inside the gun. Check for loose or bent pins.
	Defective gun cable or gun display module (0x9000u code)	Perform the <i>Gun Cable Continuity Test</i> as described in the spray gun manual. Replace cable if damaged. Replace gun display module if cables and connections are good.
13. Preset cannot be changed from the spray gun	Settings trigger disabled	Check the <i>Control Type</i> setting on the system controller. Refer to the system controller onscreen <i>Help</i> .
	No programmed preset available	Presets with no set values for flow rate and electrostatics are automatically skipped.
	Loose or defective trigger switch	Check for a loose trigger switch connection. The trigger switch is plugged into the gun display module.

Problem	Possible Cause	Corrective Action
14. Powder flow cannot be changed from the spray gun	Settings trigger disabled	Check the <i>Control Type</i> setting on the system controller. Refer to the system controller onscreen <i>Help</i> .
	Loose or defective trigger switch	Refer to spray gun manual. Check for a loose trigger switch connection. The trigger switch is plugged into the gun display module.
15. VBF doesn't turn ON and OFF with the gun trigger	VBF turned OFF	On the system controller, set the <i>Powder Supply Type</i> to <i>Vibratory Box</i> . Refer to the system controller onscreen <i>Help</i> .
16. Fluidizing Air is ON all the time even when the gun is triggered OFF	System is setup for a hopper	On the system controller, set the <i>Powder Supply Type</i> to <i>Vibratory Box</i> . Refer to the system controller onscreen <i>Help</i> .
17. No kV when gun is triggered ON, powder flow OK	kV set to zero	Set kV to a non-zero value.
	Check for Fault Codes and follow the procedures	
18. No powder flow when gun is triggered ON, kV OK	Powder flow set to zero	Change powder flow to a non-zero number.
	Input air turned OFF	Check the gauge on the filter regulator and make sure the air is turned ON.
	Check for Fault Codes and follow the procedures	

Re-Zero Procedure

Perform this procedure if the system controller interface indicates air flow when the spray gun is not triggered on, or if a Flow Air or Pattern Air Flow High Help code (0x1011u or 0x1013u) appears.

Before performing a re-zero procedure:

- Make sure the air pressure being supplied to the system is higher than the minimum 5.86 bar (85 psi).
- Make sure no air is leaking through the module output fittings or from around the solenoid valves or proportional valves. Re-zeroing modules with leaks will result in additional errors.

1. Perform one of the following according to fault received:

a. For Powder Airflow High (0x1011u): On the bottom of the pump, remove the suction and delivery tubing and install 8-mm plugs on the fittings.

b. For Pattern Air Flow High Fault (0x1013u): On the pump controller, disconnect the 6 mm pattern air  and install 6-mm plugs in the output fittings.

2. On the system controller touchscreen, select *Gun Configuration*  and swipe through the screens to navigate to the *Flow Module Zero Offset* setting.

3. Select *Reset Zero*.

4. Remove the plugs from the fittings and reconnect the tubing.

5. Navigate to the *Activity Log* screen and resolve the faults. Return to normal operation.

Conveyance Air Flow Verification

The iFlow tester kit is required for this procedure. Refer to the *Parts* section for ordering information.

NOTE: Perform a color change and verify that all powder is removed from the pump before starting this procedure.

1. Use the iFlow tester kit and connect to the delivery port of the pump with 10 ft of 8 mm tubing.

2. Set the flow  to 100% and set assist air to 00% and trigger the pump ON. The monometer should read 4.0–5.0 psi (0.2–0.3 bar).

3. Increase the assist air to +50% and trigger the pump ON. The manometer should read 7.0–8.0 psi (0.5–0.6 bar).

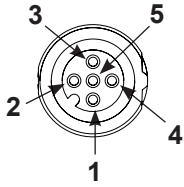
4. Decrease the assist air to –50% and trigger the pump ON. The manometer should read 1.0–3.0 psi (0.1–0.2 bar).

Pattern Air

Use the iFlow tester kit with its instructions and connect to the pattern air  output.

Controller Interconnect Cable Test

**J1 - Power Unit End
(Female)**



J1-1	GROUND	SHIELD	P1-1
J1-2	+24VDC	RED	P1-2
J1-3	DC COM	BLACK	P1-3
J1-4	CAN-L	BLUE	P1-4
J1-5	CAN-H	WHITE	P1-5

**P1 - Interface End
(Female)**

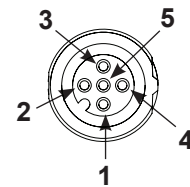


Figure 6-2 Controller Interconnect Cable Wiring

Manifold Troubleshooting

Problem	Possible Cause	Corrective Action
1. Reduced powder output (pinch valves are opening and closing)	Blockage in the powder tubing to the spray gun	Check the tubing for blockages. Purge the pump and spray gun.
	Defective pump air flow control valve	Clean the pump air flow control valve. Refer to <i>iFlow Module Repair</i> in the <i>Repair</i> section for instructions. If the problem persists, replace the pump air flow control valve. Refer to <i>iFlow Module Repair</i> in <i>Repair</i> section for instructions.
	Defective pump check valve	Replace the check valves.
2. Reduced powder output (pinch valves are not opening and closing)	Defective pinch valve	Replace the pinch valve chamber and filter discs.
	Defective solenoid valve	Replace the solenoid valve. Refer to <i>Solenoid and Flow Control Valve Functions</i> in the <i>Troubleshooting</i> section to determine which solenoid valve controls the affected pinch valve.
	Defective pump check valve	Replace the check valves.
3. Reduced powder input (loss of suction from feed source)	Blockage in the powder tubing from the feed source	Check the tubing for blockages. Purge the pump and spray gun.
	Loss of vacuum at the vacuum generator	Check the vacuum generator for contamination. Check the pump exhaust muffler. If the exhaust muffler appears to be plugged, replace it.
	Defective pump air flow control valve	Clean the pump air flow control valve. Refer to <i>iFlow Module Repair</i> in <i>Repair</i> section for instructions. If the problem persists, replace the pump air flow control valve. Refer to <i>iFlow Module Repair</i> in <i>Repair</i> section for instructions.
4. Spray gun fan pattern changes	Defective pattern air flow control valve	Clean the pattern air flow control valve. Refer to <i>iFlow Module Repair</i> in <i>Repair</i> section for instructions. If the problem persists, replace the pattern air flow control valve. Refer to <i>iFlow Module Repair</i> in <i>Repair</i> section for instructions.

Solenoid and Flow Control Valve Functions

Figure 6-3 identifies the solenoid and flow control valve functions and the corresponding ports on the manifold.

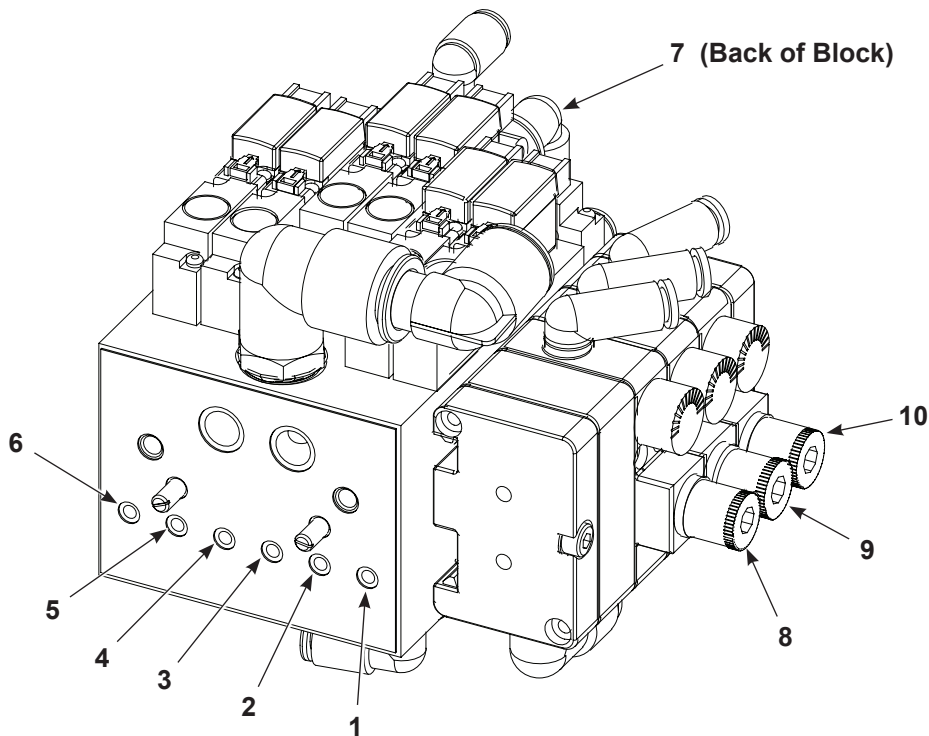


Figure 6-3 Solenoid and Flow Control Valve Functions

Position	Function	Position	Function
1	Right Side Suction Pinch Valve	6	Left Side Suction Pinch Valve
2	Right Side Delivery Pinch Valve	7	Vacuum Generator
3	Right Side Fluidizing Tube	8	High Pinch Valve Regulator (80 psi / 5.5 bar)
4	Left Side Fluidizing Tube	9	Low Pinch Valve Regulator (37 psi / 2.6 bar)
5	Left Side Delivery Pinch Valve	10	Vacuum Generator Regulator (80 psi / 5.5 bar)

Section 7

Repair

**WARNING:**

- Allow only qualified personnel to perform the following tasks for repair and assembly. Follow the safety instructions in this document and all other related documentation.
- Shut OFF the controller and disconnect the power cord or disconnect and lock out power at a breaker or disconnect ahead of the controller before opening the controller enclosures. Failure to observe this warning could result in a severe electrical shock and personal injury.



WARNING: Electrostatic sensitive device. To avoid damaging the controller circuit boards, wear a grounding wrist strap and use proper grounding techniques when making repairs.



WARNING: Use safety glasses when performing the following tasks.

Refer to the *Drawings* section for electrical schematic and harness connections.

Refer to *System Documentation* in the *Overview* section for a list and links to documentation.

Pump Controller



WARNING: See Figure 7-1. The pump controller is shipped with a seal on the receptacle for the vibrator motor that is removed for use with the mobile dolly systems. This seal must be kept on the pump controller receptacle for the wall and rail systems to prevent electrical hazard.

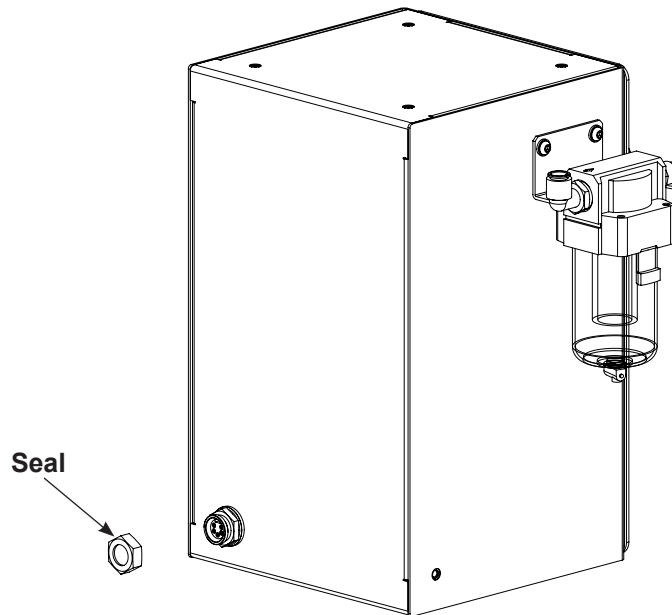


Figure 7-1 Receptacle Seal

Removing Panel Assembly

See Figure 7-2.



WARNING: Use caution when removing panel to avoid personal injury due to pinching or crushing from weight of panel.

1. Perform the *Shutdown* procedure from the *Operation* section.
1. Disconnect the main power  and air.
2. Remove the ten screws (2) securing the panel assembly (3) to the enclosure (1).
3. Slowly remove panel assembly



CAUTION: Handle cable and connectors with care. When reassembling, do not allow cables or air lines to become pinched or twisted at the back of the enclosure wall.

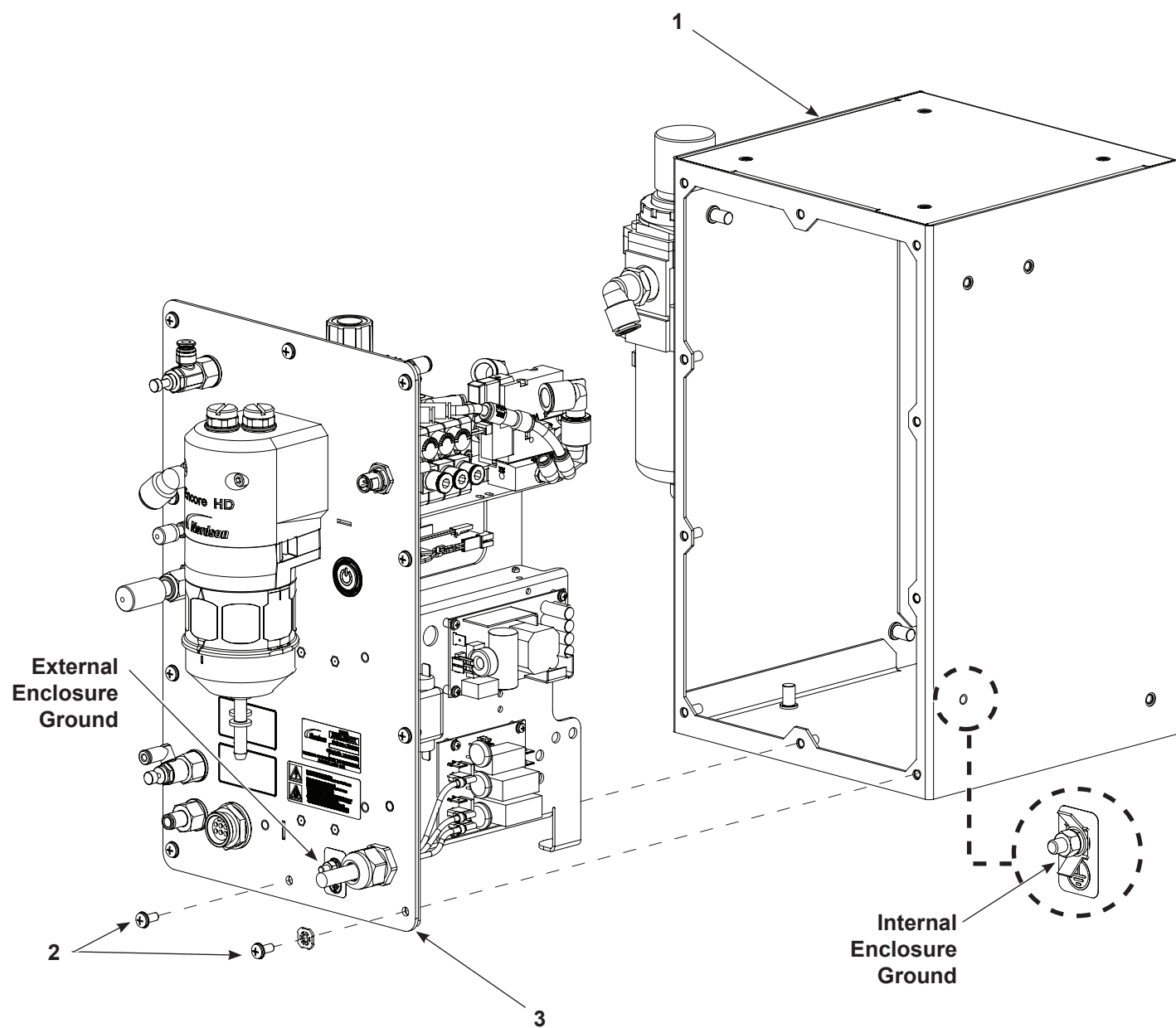


Figure 7-2 Sub-Panel Removal

1. Enclosure

2. Screws

3. Panel assembly

Panel Components

Refer to the following when making repairs:

- *Parts* section for parts and service kits.
- *Drawings* for wiring diagrams and circuit board connections.
- *Regulator Adjustment* and *iFlow Module Repair* for repair procedures.

Device Controller

See Figure 7-3.

1. Use the latch (1) to release the device controller (2) from the card slot.
2. Slide new device controller into the card slot until latch clicks.

Mini-Backplane

See Figure 7-3.

1. To remove the mini-backplane (4), disconnect the harnesses from the mini-backplane and remove the four M3 screws (3) to remove mini-backplane from panel.
2. When installing new mini-backplane, make sure to reconnect harness.

Power Supply

See Figure 7-3.

1. To remove the power supply (5), disconnect the harness from the power supply and remove the four M3 screws (3) to remove the power supply from panel. Retain the M3 screws for the power supply.
2. When installing new power supply, reuse the M3 screws and make sure to reconnect harnesses to the power supply.

Relay PCA

See Figure 7-3 and refer to Table 7-1.

1. To remove the relay PCA (6), disconnect the terminal wires and remove the four M3 screws (3) to remove relay PCA from panel.
2. When installing new relay PCA, make sure to reconnect wires to their respective terminals on the relay PCA.

Table 7-1 PCA Relay Terminal Connections

Terminal	Description	Wire Color
L1	Hot	Brown
L2	Neutral	Light Blue
FR2	Ground	Green/Yellow

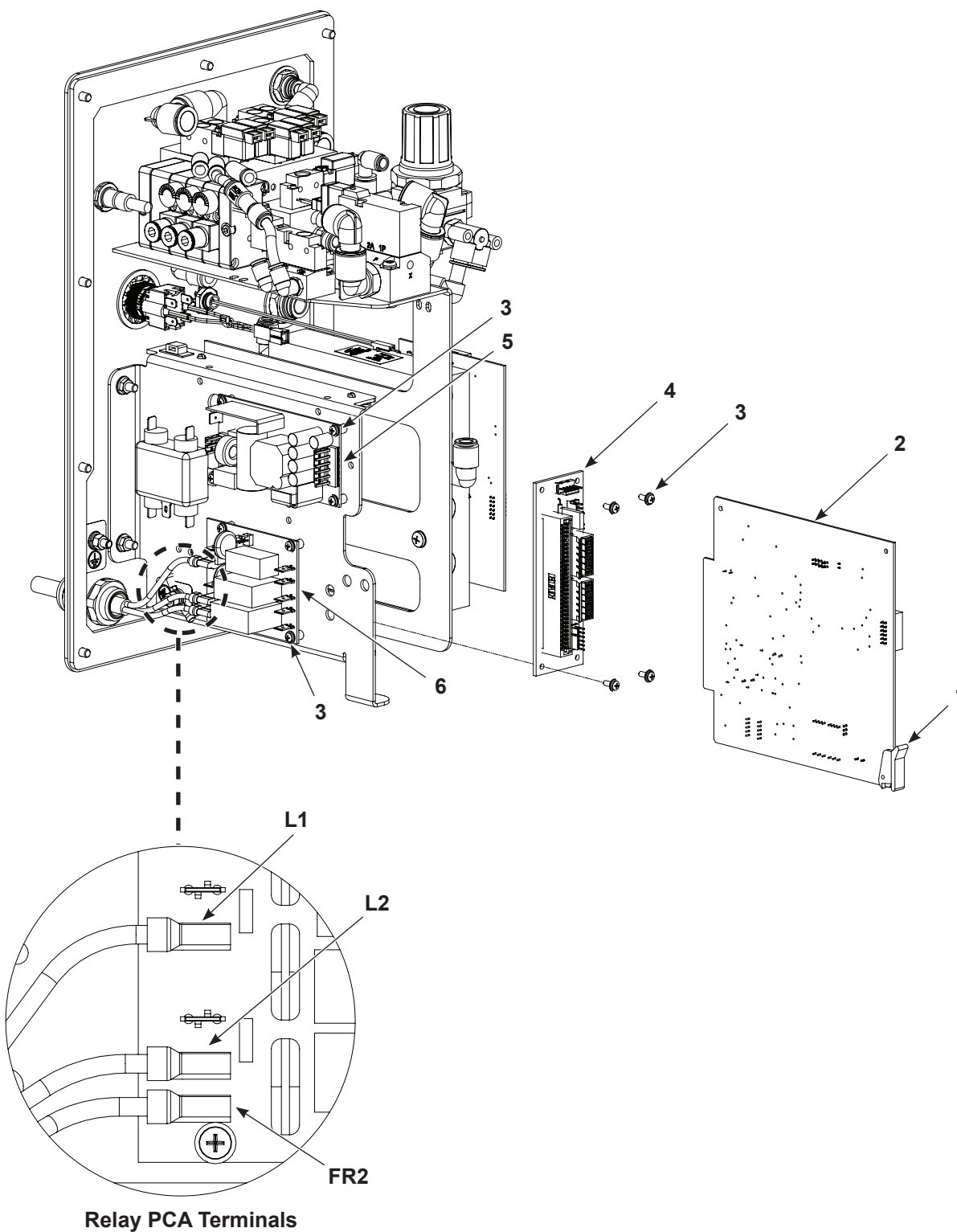


Figure 7-3 Panel Repair

- | | | |
|----------------------|-------------------|-----------------|
| 1. Latch | 3. M3 screw | 5. Power supply |
| 2. Device controller | 4. Mini-backplane | 6. Relay PCA |

Regulator Adjustment

See Figure 7-4.

Use this procedure to adjust the regulator that supplies air to the iFlow module after replacing.

The iFlow tester kit is required for this procedure. Refer to the *Parts* section for ordering information.

NOTE: The plugs and connectors in the regulator ports are not supplied with a replacement regulator. Re-use the plugs and connectors from the old regulator in the replacement regulator.

1. Locate the correct regulator (3) for iFlow module (2), as shown in Figure 7-4.
2. Unplug one of the fittings (1) from the regulator and plug the manometer gauge into the fitting.
3. Set the regulator to 85 psi (5.9 bar).
4. Remove the gauge and replace the plug in the regulator fitting.
5. Push the regulator knob (4) to lock the setting.

iFlow Module Repair

See Figure 7-4.

The iFlow module (2) consists of a circuit board and air manifold, on which are mounted two proportional valves, transducers, and four solenoid valves. Repair of the flow module is limited to cleaning or replacing the proportional valves, and replacing the solenoid valves, check valves, and fittings.



CAUTION: The module circuit board is an electrostatic sensitive device (ESD). To prevent damage to the board when handling it, wear a grounding wrist strap connected to ground. Handle the board only by its edges.

Testing iFlow Modules



CAUTION: Handle the orifice assembly with care. Rough handling can damage the orifice and affect the manometer reading.

Perform the *Conveyance Air Flow* and *Pattern Air* procedures in the *Troubleshooting* section for testing the iFlow modules.

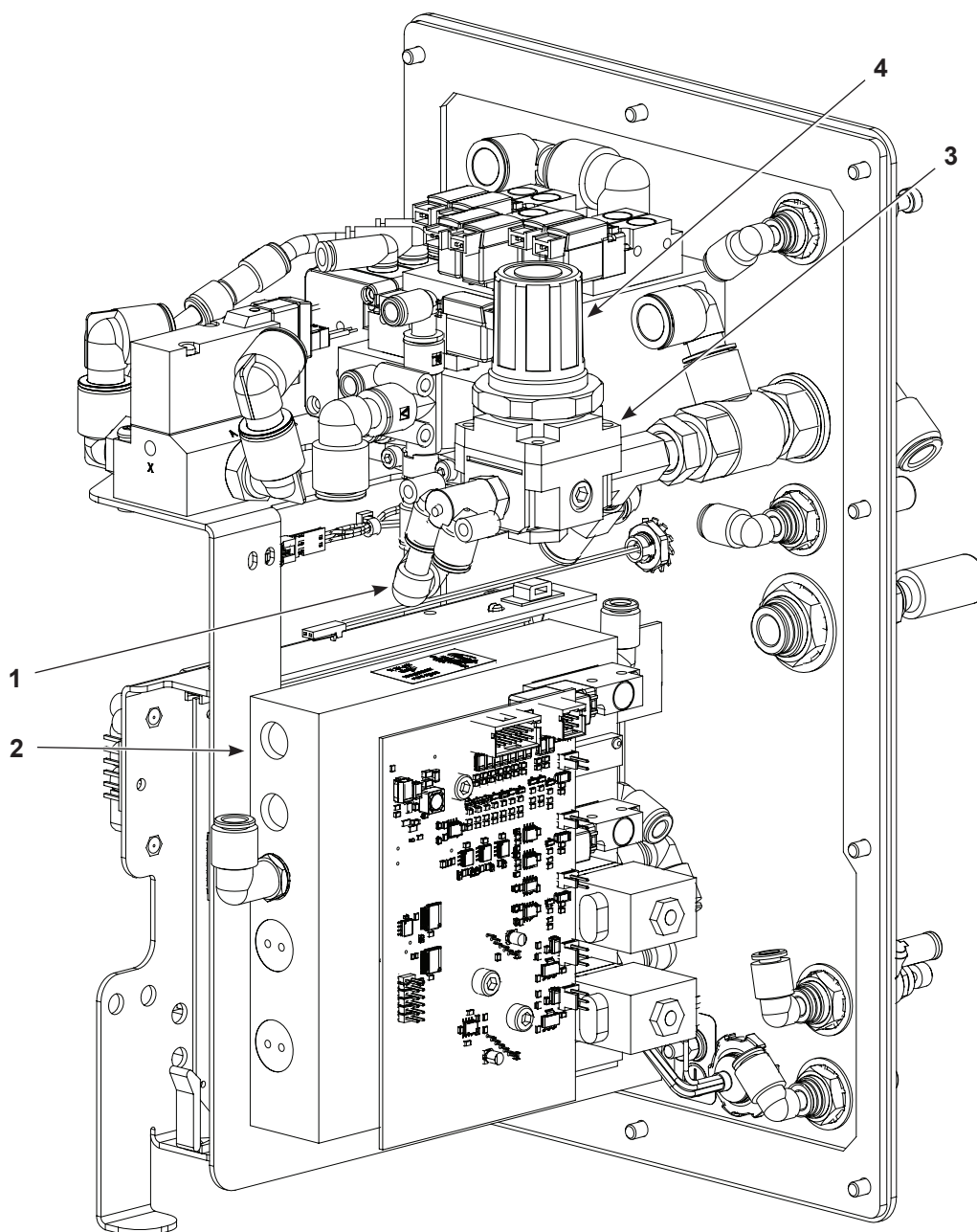


Figure 7-4 Regulator Adjustment

- | | |
|-----------------|-------------------|
| 1. Fitting | 3. Regulator |
| 2. iFlow module | 4. Regulator knob |

iFlow Solenoid Valve Replacement

See Figure 7-5. To remove the solenoid valves (2), remove the two screws in the valve body and lift the valve off the manifold.

Make sure the O-rings furnished with the new valves are in place before installing the new valve on the manifold.

Proportional Valve Cleaning

See Figure 7-5. A dirty air supply can cause the proportional valve (1) to malfunction. Follow these instructions to disassemble and clean the valve.

1. Disconnect the coil (5) wiring from the circuit board (3). Remove the nut (4) and coil from the proportional valve (1).
2. Remove the two long screws (10) and two short screws (11) to remove the proportional valve from the manifold.



CAUTION: The valve parts are very small; be careful not to lose any. Do not mix the springs from one valve with those from another. The valves are calibrated for different springs.

3. Remove the valve stem (6) from the valve body (9).
4. Remove the valve cartridge (8) and spring (7) from the stem.
5. Clean the cartridge seat and seals, and the orifice in the valve body. Use low-pressure compressed air. Do not use sharp metal tools to clean the cartridge or valve body.
6. Install the spring and then the cartridge in the stem, with the plastic seat on the end of the cartridge facing out.
7. Make sure the O-rings furnished with the valve are in place on the bottom of the valve body.
8. Secure the valve body to the manifold with the long screws, making sure the decal (12) is oriented as shown in Figure 7-5.
9. Install the coil over the valve stem, with the coil wiring pointing toward the circuit board. Secure the coil with the nut and connect the coil wiring to the circuit board.

Proportional Valve Replacement

See Figure 7-5. If cleaning the proportional valve (1) does not correct the flow problem then replace the valve. Before installing a new valve, remove the protective cover from the bottom of the valve body. Be careful to not lose the O-rings under the cover.

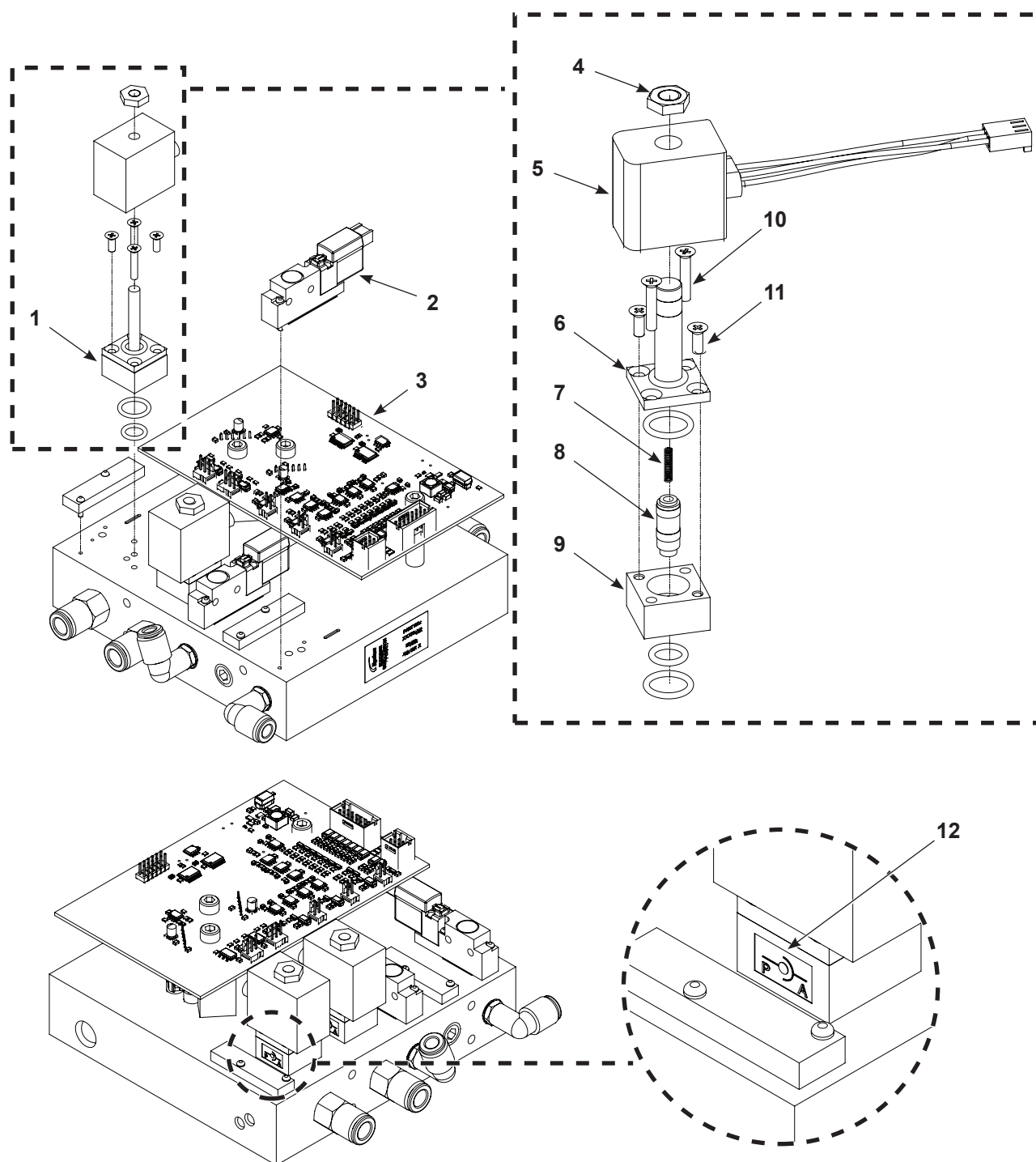


Figure 7-5 iFlow Module Repair – Solenoid Valve Replacement and Proportional Valve Cleaning or Replacement

- | | | |
|-----------------------------------|---------------|-------------------------------------|
| 1. Proportional valve | 6. Stem | 10. Long screws-valve to manifold |
| 2. Solenoid valves | 7. Spring | 11. Short screws-valve stem to body |
| 3. Circuit board | 8. Cartridge | 12. Decal |
| 4. Nut-coil to proportional valve | 9. Valve body | |
| 5. Coil-proportional valve | | |

Pump Manifold

See Figure 7-6.

Solenoid Valve

1. To remove the solenoid valves (1), remove the two screws (2) in the valve body and lift the valve off the manifold (3).
2. Make sure the O-rings furnished with the new valves are in place before installing the new valve on the manifold. Torque screws to 0.16 N•m (1.4 in.-lb).

Gasket

When replacing gasket (4), make sure all residual adhesive has been removed from the manifold.

Manifold/Regulator

1. To remove the manifold/regulator (5), note the tubing to the manifold/regulator before disconnecting tubing. Remove and retain the two M4 screws (7) and lock washers (6) to remove the manifold/regulator from the manifold (3).
2. Use the retained hardware to install new manifold/regulator.
3. Reconnect all tubing.

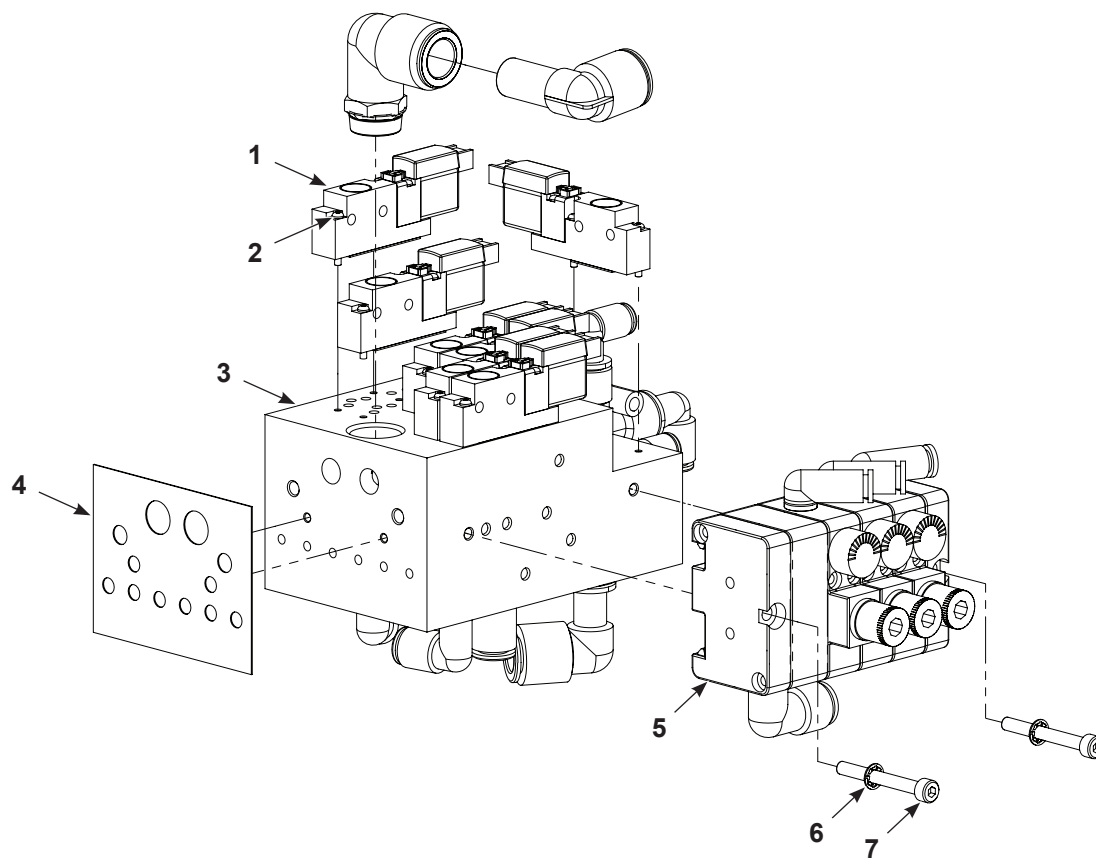


Figure 7-6 Pump Manifold

1. Solenoid valves

2. Solenoid valve screws

3. Manifold

4. Gasket

5. Manifold/regulator

6. Lock washer

7. M4 screw

Vibrator Motor Replacement

See Figure 7-7.

**CAUTION:**

- To prevent damage, remove the pickup tube and secure the pickup tube arm from swinging before tipping the dolly.
- To prevent damage to pump, tip the dolly so that the handle rests on the ground and the pump does not contact the ground

When replacing the vibrator motor (1), make sure to order the correct motor for system voltage. Check the label on the vibrator motor. Replacement motors include the power cable (2).

Bottom View of Dolly

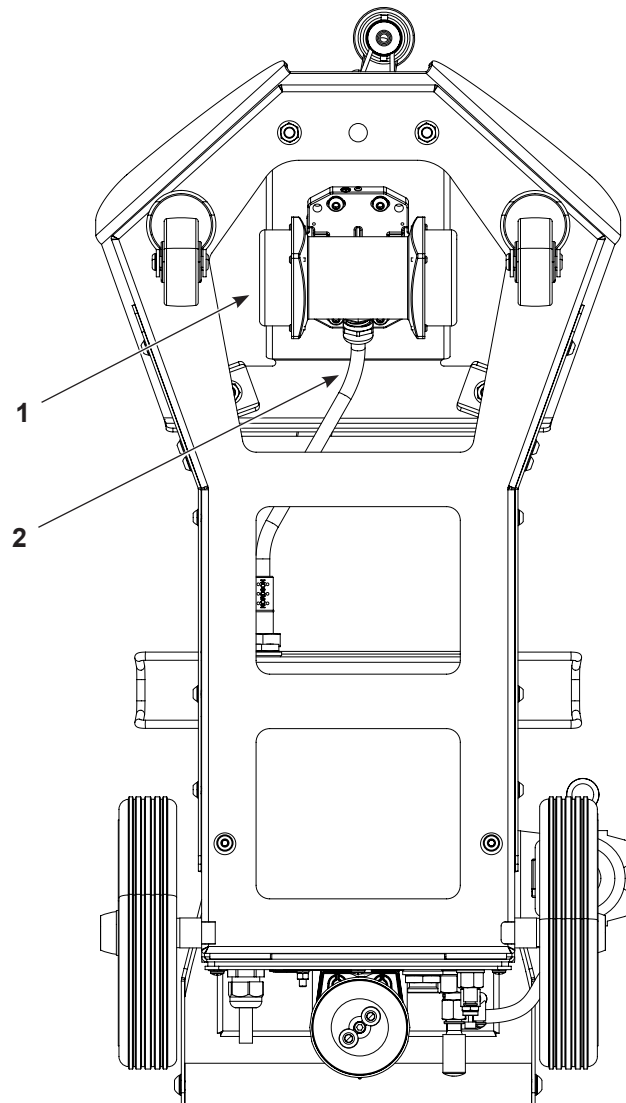


Figure 7-7 Replacing Vibrator Motor

1. Motor

2. Power cable

Section 8

Parts

Introduction

To order parts, call the Nordson Industrial Coating Solutions Customer Support Center at (800) 433-9319 or contact your local Nordson representative.

For other system components not listed in this section, refer to the *System Documentation* in the *Overview* section.

Encore HD Manual Powder Spray Systems

See Figure 8-1 and the following parts list.

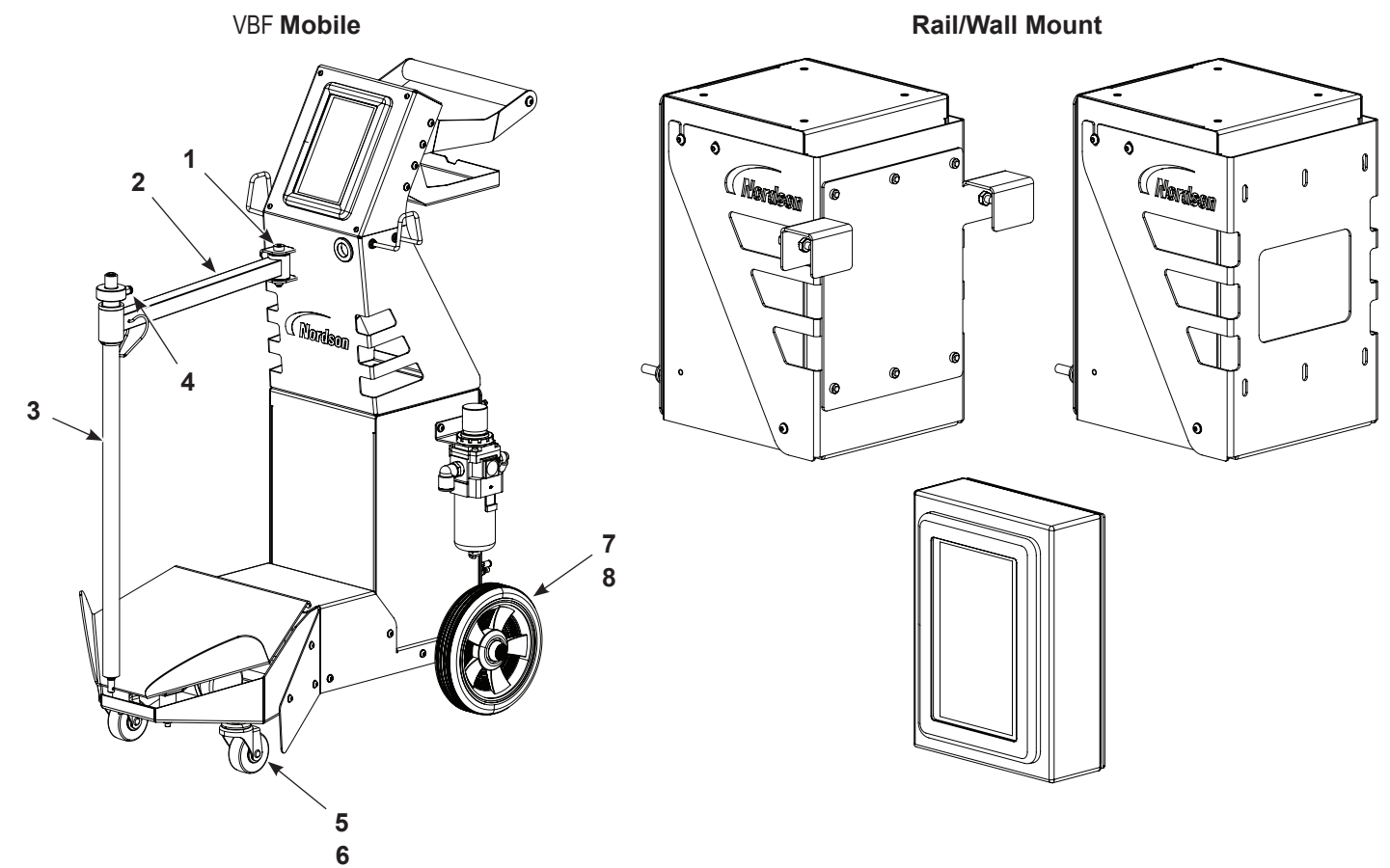


Figure 8-1 Encore HD Manual Powder Systems

Part	System Description
1625455	Encore HD 115 V VBF Dolly System
1625457	Encore HD 230 V VBF Dolly System
1625536	Encore HD Wall/Rail Mount System

Pickup Tube Kits

See Figure 8-1 and the following parts list.

Item	Description	Quantity	Note
1626874 - KIT, service, pickup tube arm, Encore Mobile System		—	
1	• SCREW, shoulder, 10 mm x 45 mm, M8	1	
2	• ARM, pickup tube assembly, Encore Mobile System	1	
1606300 - TUBE, fluid pickup, with conductive fitting, VBF, Encore		—	
3	• TUBE, pickup	1	
4	• CONNECTOR, conductive, 6 mm T x R 1/8, diameter 0.7 mm orifice	1	

Wheel and Caster Kits

See Figure 8-1 and the following parts list.

Item	Description	Quantity	Note
1626875 - KIT, service, caster, Encore Mobile System		—	
5	• CASTER, stem, 65 mm diameter, 25 mm wide, 500N load	2	
6	• NUT, hex serrated, M12, zinc	2	
1626876 - KIT, service, wheel, Encore Mobile System		—	
7	• WHEEL, rear, Encore Mobile System	2	
8	• RETAINING CAP, external, 0.625 OD, push-on, black	2	

Filter/Regulator

Item	Part	Description	Quantity	Note
NS	1620763	FILTER ELEMENT, air, 5 micron, AW40	1	
NS: Not Shown				

Pump Controller Kits

See Figure 8-2 and the following parts lists.

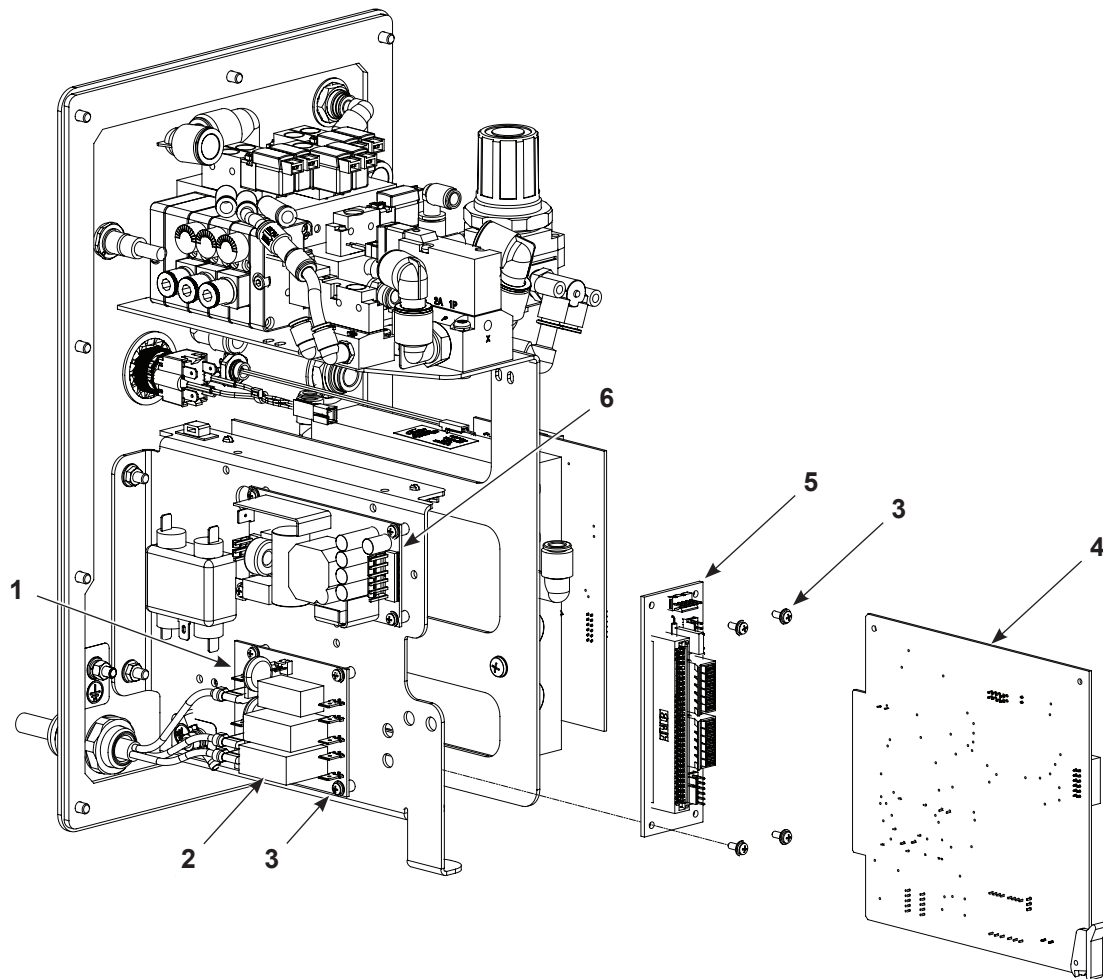


Figure 8-2 Pump Controller Panel

Relay PCA

See Figure 8-2 and the following parts lists.

Item	Description	Quantity	Note
1626872 - KIT, service, relay PCA, Encore Mobile System		—	
1	• PCA, relay board, Encore	1	
2	• FUSE, time-delay, 2-PIN radial, rectangular, IEC, ammo pack, 2.5 A	2	
3	• SCREW, pan, recess, M3 x 8, with internal lockwasher, black zinc	4	

Device Controller

See Figure 8-2 and the following parts lists.

Item	Description	Quantity	Note
1626869 - KIT, service, device controller, Encore		—	
4	• PCA, device controller, Encore	1	

Mini-Backplane PCA

See Figure 8-2 and the following parts lists.

Item	Description	Quantity	Note
1626873 - KIT, service, mini-backplane, Encore Mobile System		—	
3	• SCREW, pan, recess, M3 x 8, with internal lockwasher, black zinc	4	
5	• PCA, mini-backplane, Encore	1	

Power Supply

See Figure 8-2 and the following parts lists.

Item	Part	Description	Quantity	Note
6	1107695	POWER SUPPLY, 24 Vdc, 60 W	1	

iFlow Module

See Figure 8-3 and the following parts lists.

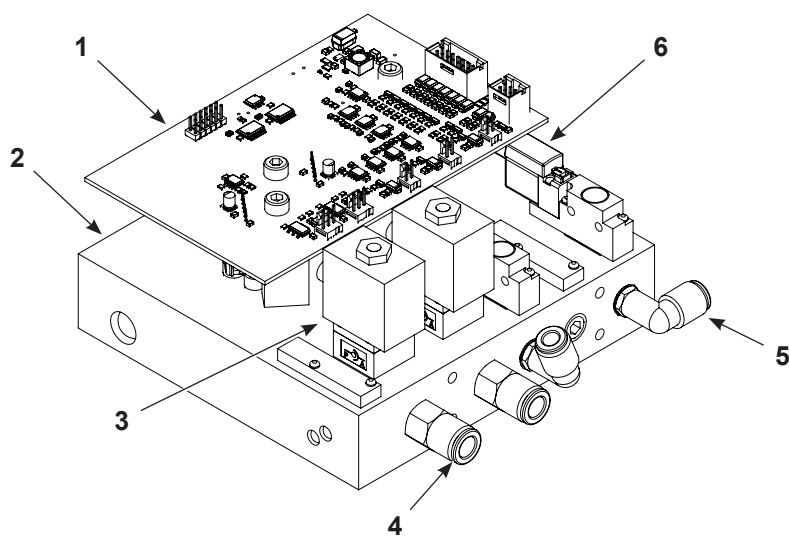


Figure 8-3 iFlow Module

Item	Part	Description	Quantity	Note
1625434 - MODULE, flow control, Encore mobile system			—	
1	-----	PCA, iFlow valve driver, Encore	1	
2	-----	MANIFOLD, digital airflow control, Encore	1	
3	1027547	VALVE, proportional, solenoid, sub-base	2	
4	1030873	VALVE, check, M8 T x R1/8, M input	2	
5	UA	CONNECTOR, male, elbow, 6 mm T x 1/8 uni	2	
6	1099288	VALVE, solenoid, 3-way, 24 V, 0.35 W, with connector	2	
NS	-----	FILTER, 0.168 diameter x 0.240 length, 20 micron	4	
NS	UA	CONNECTOR, male, elbow, 8 mm T x 1/4 uni	1	
1604436 - SERVICE KIT, filter, 20 micron, with tool			—	A
NS	-----	FILTER, 0.168 x 0.240, 20 micron	6	
NS	-----	TOOL, filter extraction	1	
1039881 - KIT, tester, iFlow			—	
NOTE: A. Kit includes replacement instructions.				
NS: Not Shown				
UA: Unavailable for purchase through Nordson. Contact local distributor or local source.				

Pump Manifold

See Figure 8-4 and the following parts lists.

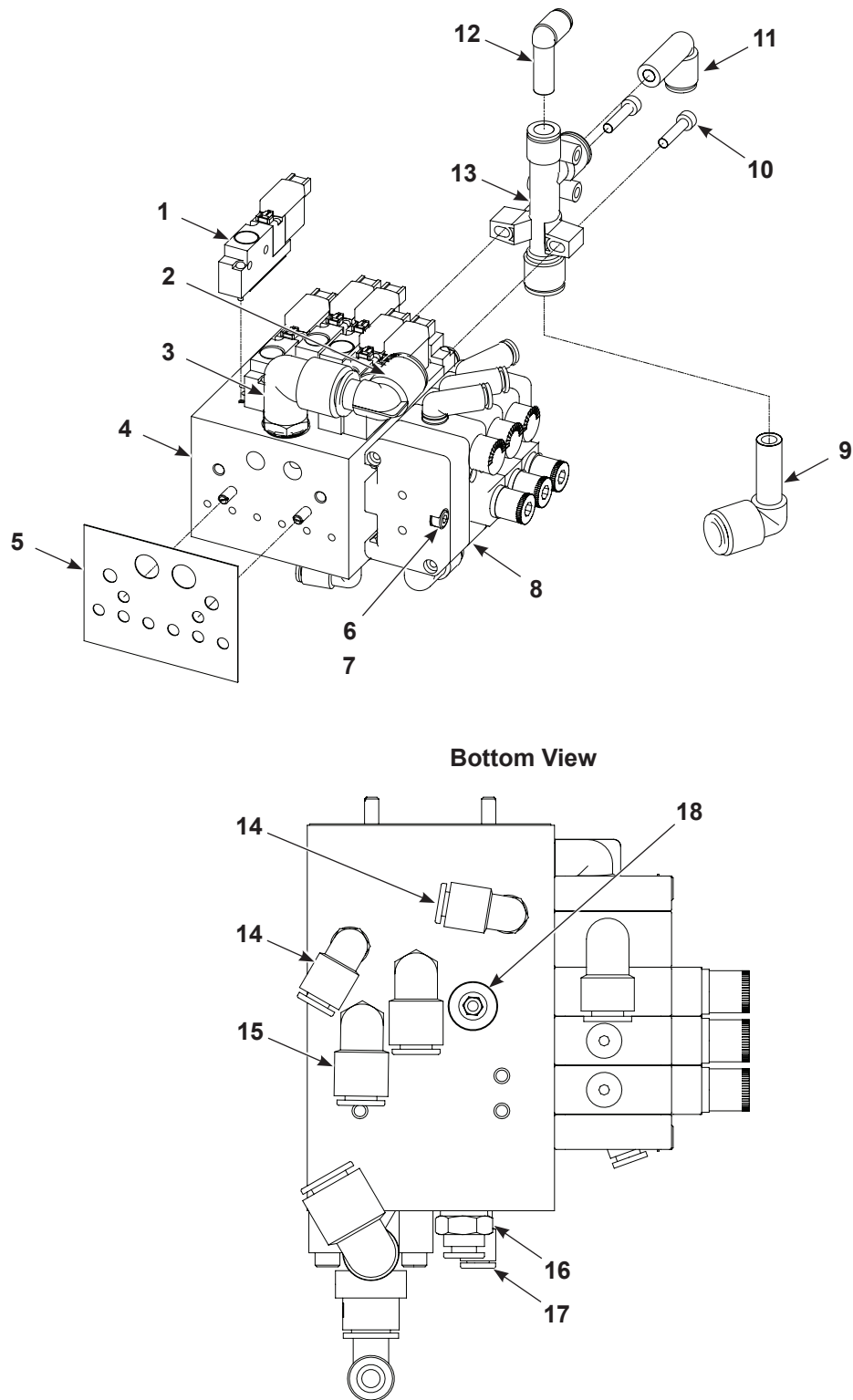


Figure 8-4 Pump Manifold

Item	Part	Description	Quantity	Note
1625530 - MANIFOLD ASSEMBLY, HD pump, Encore mobile system			—	
1	1099281	VALVE, solenoid, 3 port, 24 V, 0.35 W	1	
2	UA	ELBOW, plugin, 12 mm x 12 mm stem, plastic	1	
3	UA	ELBOW, plugin, 12 mm T x 3/8 uni, plastic	1	
4	-----	MANIFOLD, pump control, Encore HD	1	
5	1620533	GASKET, pump controller manifold, Encore HD	1	A
6	UA	SCREW, socket head, M4 x 35, black oxide	2	
7	UA	WASHER, lock, M, internal tooth, M4, zinc	2	
8	1605567	MANIFOLD/REGULATOR, compact, in/8 mm 3 x out/6 mm	1	
9	UA	ELBOW, plugin, 10 mm T x 10 mm stem, plastic	1	
10	UA	SCREW, socket, (1419)_M4 x 18, black	2	
11	UA	ELBOW, plugin, 8 mm T x 10 mm stem, plastic	1	
12	UA	ELBOW, plugin, 6 mm T x 8 mm stem, plastic	1	
13	-----	PUMP, vacuum generator	1	
14	UA	CONNECTOR, male elbow, 1/8 RPT, x 6 mm tube	2	
15	UA	CONNECTOR, male elbow, 1/8 RPT x 8 mm tube	2	
16	UA	CONNECTOR, male, 6 mm T x 1/4 RPT	1	
17	UA	CONNECTOR, male, with internal hex, 6 mm T x M5	1	
18	UA	CONNECTOR, pushin, 1/8 RPT x 8 mm T	1	
NOTE: A. When replacing gasket, make sure all residual adhesive has been removed from the manifold.				
UA: Unavailable for purchase through Nordson. Contact local distributor or local source.				

VBF Motor Kits

See Figure 8-5 and the following parts list.

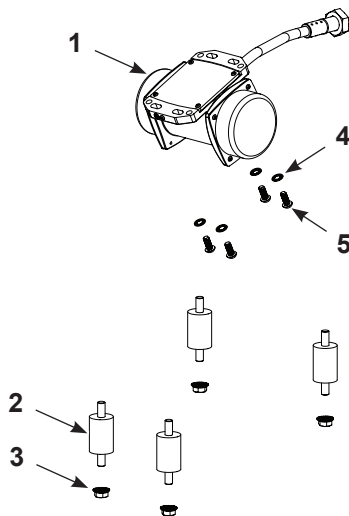


Figure 8-5 VBF Motor Kits

Item	Description	Quantity	Note
1626866 - KIT, service, Encore VBF motor, 115 V		—	
1626867 - KIT, service, Encore VBF motor, 230 V		—	
1	• VIBRATOR, electric, with molded connector	1	
2	• ISOLATOR, vibrator, 1.0 diameter, x 1.5 x 5/16 studs	4	
3	• NUT, hex, serrated, 5/16-18, steel, zinc	4	
4	• WASHER, lock, M, internal, M6, steel, zinc	4	
5	• SCREW, button, socket, M6 x 20, black	4	

Grounding Equipment

Part	Description	Note
1067694	KIT, grounding block	
134575	WIRE, ground	A
1067694	KIT, ground, bus bar, ESD, 6 position, with hardware	
NOTE: A. Includes ground clamp.		

Powder Hose and Air Tubing

Powder hose and air tubing must be ordered in increments of one foot.

Part	Description	Note
1613849	Powder hose, 6 mm ID x 8 mm OD, polyolefin (by 40 m)	B, F
1613850	Powder hose, 6 mm ID x 8 mm OD, polyolefin (by 160 m)	C, F
1615026	Clear powder hose, 6 mm ID x 8 mm OD, polyurethane (by 60 ft)	G
1606695	Clear powder hose, 6 mm ID x 8 mm OD, polyurethane (by 500 ft)	D, G
900617	Air tubing, polyurethane, 4 mm, clear, electrode air wash	A
900742	Air tubing, polyurethane, 6 mm, blue, pattern air	A
1096789	Air tubing, antistatic, 6/4 mm, black (conductive air tubing), VBF pickup tube to controller	E
900741	Air tubing, polyurethane, 6 mm, black	
900618	Air tubing, polyurethane, 8 mm, blue	A
900619	Air tubing, polyurethane, 8 mm, black	A
900740	Air tubing, polyurethane, 10 mm, blue,	A
226690	Tubing, polyurethane, 12/8 mm, blue	H
900517	Tubing, poly, spiral cut, 0.62 in. ID, dress out	
301841	Strap, Velcro, w/buckle, 25 x 3 cm, dress out	

NOTE: A. Minimum order quantity is 50 ft.

B. Minimum order quantity is 40 m.

C. Minimum order is 160 m.

D. Minimum order quantity is 500 ft.

E. This tubing is used on VBF systems to provide fluidizing air from the bulkhead union to the pickup tube. It is conductive and grounds the pickup tube to the cart body. Do not replace with non-conductive tubing.

F. Standard powder hose delivered with system.

G. Optional powder hose to use in place of the standard polyolefin.

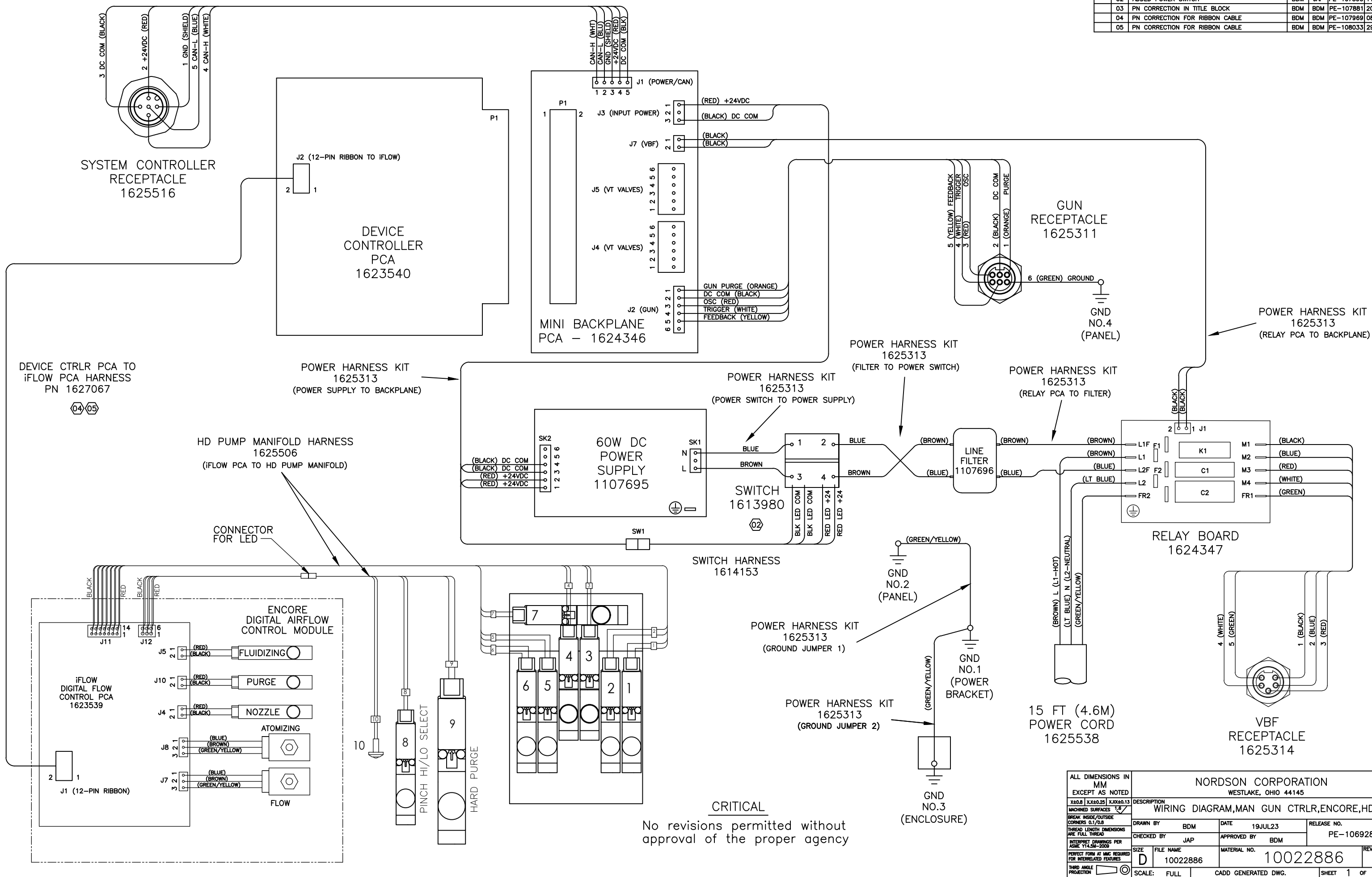
H. For main air input.

Section 9

Drawings

Description	Part Number
Encore HD Manual Gun Controller Wiring Diagram	10022886

MATERIAL NO.		10022886		REVISION		05		1	
ZONE	REV	DESCRIPTION				BY	CHK	RELEASE NO.	DATE
	01	RELEASED				BDM	JAP	PE-106928	03APR24
	02	ADDED POWER SWITCH				BDM	JAP	PE-107590	11JUN24
	03	PN CORRECTION IN TITLE BLOCK				BDM	BDM	PE-107881	20SEP24
	04	PN CORRECTION FOR RIBBON CABLE				BDM	BDM	PE-107969	08OCT24
	05	PN CORRECTION FOR RIBBON CABLE				BDM	BDM	PE-108033	29OCT24



CRITICAL
No revisions permitted without
approval of the proper agency

ALL DIMENSIONS IN MM EXCEPT AS NOTED		NORDSON CORPORATION WESTLAKE, OHIO 44145			
X±0.0 X.X±0.25 X.XX±0.13 MACHINED SURFACES 1.6/		DESCRIPTION WIRING DIAGRAM,MAN GUN CTRLR,ENCORE,HD			
BREAK INSIDE/OUTSIDE CORNERS 0.1/0.8 THREE LENGTH DIMENSIONS ARE FULL THREAD		DRAWN BY BDM		DATE 19JUL23	
INTERPRET DRAWINGS PER ASME Y14.4M-2003		CHECKED BY JAP		RELEASE NO. PE-106928	
PORTIFY FORM AT WAC REQUIRED FOR INTERPRET FEATURES		SIZE D		FILE NAME 10022886	
THIRD ANGLE PROJECTION		MATERIAL NO. 10022886		REVISION 05	
SCALE: FULL		CADD GENERATED DWG.		SHEET 1 OF 1	

EU DECLARATION of Conformity

This Declaration is issued under the sole responsibility of the manufacture.

Product: Encore VT and HD Manual and Mobile Powder Systems

Models: Encore VT and HD Manual and Mobile Powder Systems with "NEW CONTROLS TECHNOLOGY".

Description: The manual powder electrostatic powder spray system includes applicator, control cable and associate controls. This is available in a stationery system, or in a mobile system.

Applicable Directives:

2006/42/EC – Machinery Directive
2014/30/EU – EMC Directive
2014/53/EU – Radio Equipment Directive
2014/34/EU – ATEX Directive

Standards Used for Compliance:

EN/ISO12100 (2010)	EN60204-1 (2018)	EN301 489-17 (2020)
EN60079-0 (2018)	EN50050-2 (2013)	EN61000-6-2 (2019)
EN60079-31 (2014)	EN50177 (2009 +A1:2012)	

Principles:

This product has been designed & manuf. according to the Directives & standards / norms described above.

Type of Protection:

- Ambient Temperature: +15°C to +40°C
- Ex II 2 D / 2mJ = (Manual and Auto Applicators)
- EX II (2) 3 D = (Manual & Automatic Controllers)

Certificates:

- FM14ATEX0051X = Encore XT/HD Manual Appl. And Encore Select HD Robot Appl. (Dublin, Ireland)
- FM11ATEX0056X = (Applicators) (Dublin, Ireland)
- **FM24ATEX0029X** = (Controller) (Dublin, Ireland)

ATEX Surveillance

- 0598 SGS Fimko Oy (Helsinki, Finland)



Date: 29Oct2024

Jeremy Krone
Supervisor Product Development Engineering
Industrial Coating Systems
Amherst, Ohio, USA

Nordson Authorized Representative in the EU

Contact: Operations Manager
Industrial Coating Systems
Nordson Deutschland GmbH
Heinrich-Hertz-Straße 42-44
D-40699 Erkrath



Nordson Corporation • 100 Nordson Drive, Amherst, Ohio 44001. USA

DOC14066-01

UK DECLARATION of Conformity

This Declaration is issued under the sole responsibility of the manufacture.

Product: Encore VT and HD Manual and Mobile Powder Systems

Models: Encore VT and HD Manual and Mobile Powder Systems with "NEW CONTROLS TECHNOLOGY".

Description: The manual powder electrostatic powder spray system includes applicator, control cable and associate controls. This is available in a stationery system, or in a mobile system.

Applicable UK Regulations:

Supply Machinery Safety 2008

Electromagnetic Compatibility Regulation 2016

Equipment & Protective Systems Intended for use in Potentially Explosive Atmosphere Reg 2016

Radio Equipment Regulations 2017

Standards Used for Compliance:

EN/ISO12100 (2010) EN60204-1 (2018) EN301 489-17 (2020)

EN60079-0 (2018) EN50050-2 (2013) EN61000-6-2 (2019)

EN60079-31 (2014) EN50177 (2009 +A1:2012)

Principles:

This product has been designed & manuf. according to the Directives & standards / norms described above.

Type of Protection:

- Ambient Temperature: +15°C to +40°C

- Ex II 2 D / 2mJ = (Manual and Auto Applicators)

- EX II (2) 3 D = (Manual & Automatic Controllers)

Certificates:

- FM21UKEX0129X = Encore XT/HD Manual App & Select HD Robot Appl. (Maidenhead, Berkshire, UK)

- FM22UKEX0006X = (Applicators) (Maidenhead, Berkshire, UK)

- FM24UKEX00011X = (Controllers) (Maidenhead, Berkshire, UK)

EX Quality System Certificate

- SGS Baseefa NB 1180 (Buxton, Derbyshire, UK)



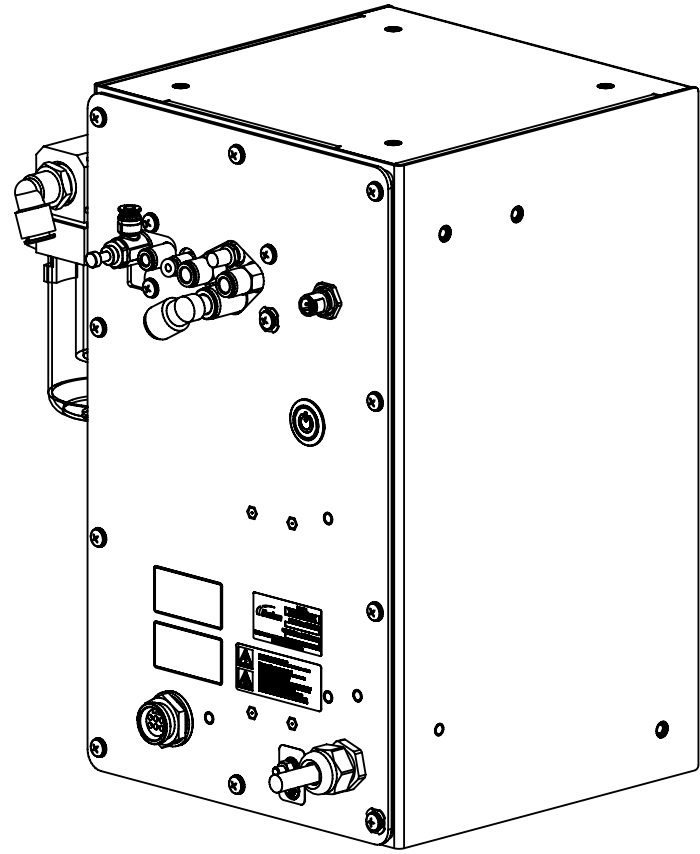
Date: 29Oct2024

Jeremy Krone
Engineering Manager
Industrial Coating Systems
Amherst, Ohio, USA

Nordson Authorized Representative in the UK

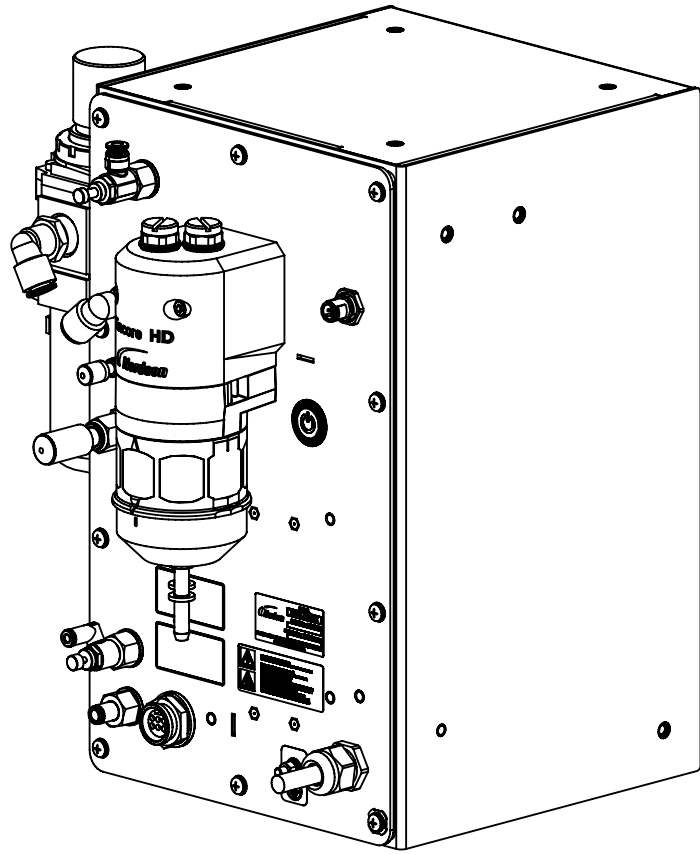
Contact: Technical Support Engineer
Nordson UK Ltd; Unit 10 Longstone Road
Heald Green; Manchester, M22 5LB
England





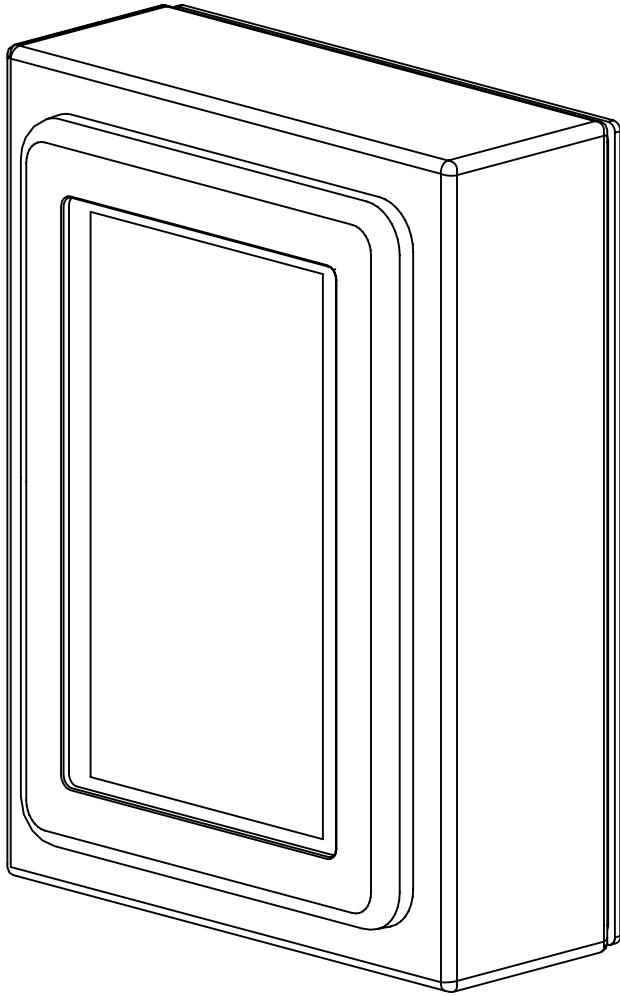
SCALE 1 : 4

**ENCORE VT CONTROLLER
POWER UNIT W/VT PUMP MANIFOLD
1625304**



SCALE 1 : 4

**ENCORE HD CONTROLLER
POWER UNIT W/HD PUMP
1625306**



SCALE 1 : 2

**ENCORE VT/HD SYSTEM CONTROLLER
1625539**

01

THE FOLLOWING EQUIPMENT AND ASSOCIATED CABLES ARE FOR USE IN CLASS II, DIV 2 HAZARDOUS (CLASSIFIED) LOCATIONS OR <Ex> II (2)3D EXPLOSIVE ATMOSPHERES:				
PART NUMBER	DESCRIPTION	cFMus	cFMus / ATEX	NOTE
1625539	ENCORE VT/HD SYSTEM CONTROLLER		X	VT & HD
1625304	ENCORE VT CONTROLLER POWER/PNEUMATIC UNIT		X	VT
1625306	ENCORE HD CONTROLLER POWER/PNEUMATIC UNIT		X	HD WITH HD PUMP
1625549	SYSTEM CONTROLLER INTERFACE CABLE 0.5 M		X	VT & HD
1625900	SYSTEM CONTROLLER INTERFACE CABLE 3 M		X	VT & HD

THE FOLLOWING APPLICATORS AND CABLES ARE SUITABLE FOR CLASS II, DIV 1, GROUP F & G HAZARDOUS (CLASSIFIED) LOCATIONS, OR <Ex> II 2 D EXPLOSIVE ATMOSPHERES:				
PART NUMBER	DESCRIPTION	cFMus	cFMus / ATEX	NOTE
GUNS				
1106893	ENCORE LT HANDGUN		X	VT
1603160	ENCORE HD HANDGUN		X	HD
CABLES				
1106756	ENCORE LT 6 METER HANDGUN CABLE		X	VT
1600745	ENCORE XT/HD 6 METER HANDGUN CABLE		X	HD
1085168	6 METER HANDGUN CABLE EXTENSION		X	VT & HD
OPTIONS				
1609048	POSITIVE MULTIPLIER		X	
1611977	NLIGHTEN LED LIGHT KIT		X	VT & HD

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